



SOUTH AFRICAN LOCAL
GOVERNMENT ASSOCIATION

SALGA

Inspiring service delivery

**Request for Proposals:
Appointment of a service provider to conduct research on
the legal and institutional forms for joint discharging of
services between municipalities on behalf of SALGA**

Closing date and time: 06 October 2026 at 11:00AM.

Clarification questions closing date: 01 October 2026.

Enquiries:

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**PLEASE NOTE THAT SALGA LAUNCHED A FULLY AUTOMATED SUPPLY CHAIN
MANAGEMENT PLATFORM. TO REGISTER AS A SUPPLIER ON THE PORTAL
AND SUBMIT THE RESPONSE TO THIS REQUEST FOR PROPOSAL.
PLEASE CLICK THE LINK BELOW:**

<https://scmportal.salga.org.za/>

1. INTRODUCTION

The South African Local Government Association (SALGA) is a public entity established by the Organised Local Government Act (Act 52 of 1997) to assist in the comprehensive transformation of local government in South Africa. SALGA is managed within the framework of the Public Finance Management Act (Act 1 of 1999) and is listed as a schedule 3A public entity. Its main objectives are to:

- Represent, promote and protect the interests of local government;
- Transform local government to enable it to fulfil its developmental role;
- Enhance the role and status of its members as provincial representatives and consultative bodies of local government;
- Enhance the role and status of municipalities;
- Be recognised by national and provincial governments to be the representative and consultative body in respect of all matters concerning local government and to make representations to both provincial and national governments in respect of any matter concerning local government;
- Ensure the full participation of women in organised local government;
- Be the National Employers' Association representing all municipal members and, by agreement, associate members.

2. SALGA MANDATE

Developmental Local Government is an essential component of the machinery of government. In accordance with its constitutional mandate, SALGA is obliged to transform the local government sector to one that has the required capacity to make a meaningful contribution to poverty alleviation, economic development and all socio-economic opportunities that the state has geared itself to provide for its people. SALGA also serves as the representative voice of all 257 municipalities in the country. For the past 20 years, since its establishment, SALGA has endeavoured to bring focus to its mandate of supporting local government transformation in a complex environment, characterised by a highly diverse and diffuse membership-base of municipalities. In terms of its amended Constitution, SALGA is a unitary body that consists of a national association and nine provincial offices. Its mandate rests on six primary pillars:

- ✓ **Representation, Advocacy and Lobbying** refers to representing the interests of members in legislatures and other policy making and oversight structures. It also refers to engaging with various stakeholders, public debates etc. in the interest of Local Government.
- ✓ **Employer Body** refers to being an effective employer representative for members. Employer representation is carried out through collective bargaining (in terms of the Labour Relations Act) in various structures including but not limited to those established in the South African Local Government Bargaining Council.
- ✓ **Capacity Building** refers to facilitating capacity building initiatives through among others; representing member interests in the Local Government Sector Education Authority (LGSETA). SALGA strives to facilitate a coherent, well-co-ordinated capacity building programme for municipal councillors and officials.
- ✓ **Support and Advice** refers to the provision of tools and services that enable municipalities to understand and interpret trends, policies and legislation affecting Local Government and to implement the said policies and plans
- ✓ **Strategic Profiling** of Local Government refers to enhancing the profile and image of local government as an important and credible agent for the delivery of services. Profiling focuses within South Africa, the African continent and the rest of the world.
- ✓ **Knowledge and Information Sharing** refers to building and sharing a comprehensive hub of Local Government knowledge and intelligence that will enable informed delivery

of other SALGA mandates. The knowledge hub is also a useful reference point for all who seek Local Government information.

3. PURPOSE OF THIS REQUEST

The purpose of this document is to call for proposals from suitably qualified service providers to assist the South African Local Government Association (SALGA) to determine how municipalities can use existing legal, institutional and operational mechanisms to jointly discharge infrastructure-related functions to improve infrastructure underpinned service delivery.

The research should produce practical, implementable options for inter-municipal cooperation, including possible service level agreements, governance arrangements, accountability mechanisms and pilot approaches that SALGA and municipalities could take forward.

4. BACKGROUND AND CONTEXT

Municipal infrastructure delivery remains central to service delivery, economic development and public confidence in local government. However, many municipalities continue to experience persistent challenges in planning, procuring, implementing and spending infrastructure-related grants effectively. These challenges are visible across grant-funded infrastructure programmes, including the Municipal Infrastructure Grant, Urban Settlements Development Grant and disaster management infrastructure grants.

The Constitution distributes functions between the three (3) spheres of government. Some of the functions are concurrent between spheres of government and some are exclusive to spheres of government. Both Schedule 4B and 5B contain functions exclusive to local government. Some of the functions include basic services such as electricity, water and sanitation, solid waste management, roads, public transport, fire fighting services.

Although there is no ambiguity about the allocation of functions, there is no clear alignment between these functions and the resources to discharge the functions. In many instances municipalities have not been able to discharge these functions satisfactorily in a sustainable manner. The concern is not only the availability of funding, but the ability of municipalities to convert allocated resources into completed, compliant and sustainable infrastructure projects. Municipalities often lack the full value chain of capacity required for effective delivery, including strategic technical leadership, qualified engineering capacity, procurement capability, project management systems, financial management, equipment and institutional arrangements that support implementation at scale

Existing municipal support models have not always resolved these challenges. External technical support may lack authority within municipal procurement and implementation processes, while more complex delivery models such as public-private partnerships are often difficult for municipalities to conceptualise, structure, manage and sustain. This creates a need to explore alternative institutional mechanisms that are practical, legally sound and responsive to the realities of municipal capacity.

The nature of the distribution of functions by the Constitution means that municipalities discharge the same functions for different jurisdictional areas. The functions are a common denominator for municipalities even if they are discharged differently by each municipality. In an environment of limited capacity, a possibility exists for municipalities to combine the limited capacity on the premise that the combined capacity will serve both municipalities better than the individual capacity will e.g. four engineers will provide better capacity as a team to two municipalities than two engineers in each municipality can serve.

The legal framework from the Constitution through to local government legislation such as Municipal Structures Act, Municipal Systems Act needs to be investigated to determine whether such joint discharging of functions by municipalities is possible. Other relevant policies, including the Draft Revised White Paper on Local Government and sector legislation in the key functions such as water, transport must also be investigated to determine whether this is possible. For example, Section 12(2) of the National Land Transport Act, Act 52 of 2009, says

“(2) One or more adjacent municipalities may agree on the joint exercise or performance of their respective powers and functions contemplated in this Act, or may establish municipal entities in terms of the Systems Act for this purpose.”

The quoted section is a typical legal provision for municipalities to jointly exercise functions.

Not only must the legal framework be investigated but all that is needed to ensure successful joint discharging of the functions by the respective municipalities. These include the following:

- Institutional form and governance;
- Legal agreements;
- Financial arrangements;
- Human Capacity and Policies;
- Leadership and Culture.

Although these might seem intangible, they are necessary for successful implementation of joint discharging of functions.

The proposed research therefore seeks to investigate how municipalities can jointly discharge infrastructure-related functions by pooling technical, financial, administrative and institutional resources. The underlying proposition is that a consolidated municipal delivery arrangement may achieve more than isolated municipal capacity, particularly where municipalities individually have limited technical capability but collectively could establish sufficient critical mass to improve implementation.

5. RESEARCH AIM AND SCOPE OF WORK

The aim of the research is to develop an evidence-based and legally grounded framework for municipalities to jointly discharge infrastructure-related functions through appropriate cooperative, shared-service or consolidated delivery arrangements.

- Analyse the legal and policy framework that enables or constrains municipalities to jointly exercise or perform infrastructure-related functions.
- Identify practical institutional models through which municipalities can pool resources, technical capacity and implementation capability. Consider the type of leadership and institutional culture/maturity required in such instances.
- Assess the circumstances under which different modalities may be appropriate, including arrangements involving a dominant municipality, a group of similarly constrained municipalities, a district municipality, a municipal entity or any another cooperative mechanism.
- Explore the role of SALGA, national and provincial government, National Treasury and relevant technical support institutions in enabling, supporting or overseeing such arrangements.

- Develop sample instruments/templates, including model service level agreements, governance structures, performance arrangements, risk controls and implementation protocols.
- Propose possible pilots that could test the feasibility of joint infrastructure delivery arrangements across selected municipalities and grant programmes.

5.1 KEY DELIVERABLES

1. Inception report and refined research design
2. A relevant legal and policy review report
3. Assessment of institutional options and comparative models, including aspects of requisite leadership, culture and institutional maturity.
4. Draft report, including consolidated inputs from stakeholder engagement
5. Practical framework for joint discharging of infrastructure-related functions
6. Model service level agreement or memorandum of agreement template
7. Proposed pilot design and implementation roadmap
8. Final research report with recommendations for SALGA, municipalities and relevant stakeholders
9. Presentation slide deck for stakeholder and governance structure engagements.

The above-mentioned deliverables are due to be submitted to SALGA by 26 February 2027.

5.2 PREFERRED SERVICE PROVIDER COMPETENCIES

A suitable service provider must have the following competencies:

- ❖ Demonstrates appropriate skills/expertise in conducting research, understanding of the legal framework on local government especially relating to basic services;
- ❖ Experience and understanding of the basic services value chains in local government;
- ❖ Understanding of local government responsibilities and service delivery challenges;
- ❖ Demonstrates proven ability to deliver on similar assignments (provide traceable references).
- ❖ Reflect and demonstrable capacity and express willingness to deliver the assignment within the set constraints (time, funds and scope)
- ❖ Assigns a team with appropriate qualifications and demonstrable diversity of experience linked to the subject matter (eg. Municipal finance, HR, Institutional form, service delivery value chain)

6. CONTENT OF PROPOSAL

The proposal should include

- 6.1 all relevant perceived strengths and weaknesses of the firm bidding for the service, e.g. similar previous experience, in-house skills, etc; providing information which will assist SALGA to assess its capabilities, competitive advantages, etc.;
- 6.2 the summary of the bidder's mission statement, the vision statement, values and long-term strategies and objectives as comprehensively as possible;
- 6.3 a list of references of previous and current appointments relevant to the required services; examples of such services capabilities and experience and more specifically the number and size of organisations where service rendered in specific sectors in government and areas of expertise.

- 6.4 an organogram or list of partners, managers, specialists, together with the *curriculum vitae* of the staff who will be available for the duration of the work; any staff changes regarding staff allocated to SALGA must be done in consultation with the Project Manager representing the organisation. The successful bidder should provide experienced specialists relevant to the required services.
- 6.5 A breakdown of the tariff, VAT inclusive, per category as required for services rendered. Expenditure incurred without the prior approval of SALGA will not be reimbursed. An analysis of costs must be given to cover the full amount, and where possible, costs should be linked with specific tasks to be undertaken. All other incidental costs should be included in the budget breakdown.
- 6.6 In so far as is possible, a comprehensive budget, showing the service of activities proposed, with charge-out rates and budgeted hours per activity, detailing all assumptions made in arriving at a proposed budget, including all cost factors such as traveling.
- 6.7 The rate of remuneration of consultants will be subject to negotiation, not exceeding the applicable rates as contained in the DPSA Guide on Hourly Fee Rates for Consultants.
- 6.8 The remuneration framework of consultants shall take the following into consideration:
 - a) The “Guidelines on Fees for Audits done on behalf of the Auditor-General of South Africa (AGSA)” as issued by the South African Institute of Chartered Accountants (SAICA);
 - b) The “Guide on Hourly Fee Rates for Consultants” as issued by the department of Public Service and Administration (DPSA); and/or
 - c) Remuneration guidelines issued by professional service organisation or regulatory bodies, as may be relevant.
- 6.9 How the bidder proposes to provide governance assistance to SALGA; and
- 6.10 In so far as is possible, provide an overview of the methodology to be applied.
- 6.11 How the bidder will ensure that there is transfer of skills to the SALGA team.

7. APPOINTMENT, COMMENCEMENT AND DURATION

The appointed service provider is anticipated to commence the work within a week of being issued with an appointment letter and thereafter for a duration of the project as may be stated in the agreement. The final product must be delivered by the **31st December 2026**.

The service provider will enter and sign an agreement with SALGA

8. INSTRUCTION TO BIDDERS

8.1 General Instructions

This document constitutes a Request for Quotation (RFQ), which specifies SALGA's requirements for a service provider to investigate the legal and institutional forms for joint discharging of services between municipalities on behalf of SALGA. The information contained herein provides a format to facilitate bidder's responses to this RFQ. It is important that the format be followed closely to help maintain the decision-making timetable. Responses must be presented in the same order as the requirements appear, section by section, and numbered accordingly, with acknowledgement of all clauses. All pricing information should be fully disclosed with all charges clearly defined, i.e. a per unit fee based on activity. Please feel

free to address any other potential services not specifically mentioned in this RFQ that may be of benefit to the National Executive Committee (NEC) of SALGA which is the organisation's accounting authority.

8.2 Objectives

SALGA's objective in the call for quotations is to select a service provider suitable to investigate the legal and institutional forms for joint discharging of services between municipalities on behalf of SALGA.

8.3 Terms of Contract

The term of the contract shall be regulated by the Service Level Agreement (SLA) to be concluded with the winning bidder. It is anticipated that the term of the contract shall be for the duration of the assignment and shall expire upon fulfilment of the scope of work. The contract may be extended by mutual agreement. Thirty (30) days written notice must be given if either party wishes to terminate the agreement prior to the contract's expiry date.

8.4 Questions during Quotation Process

Any enquiries regarding this RFP should be directed to Mayenziwe Mahlalela, SCM at scm@salga.org.za, located at the SALGA National Office – 012 369 8000. Questions will only be taken up to four days prior the closing date.

Bidders finding apparent discrepancies or omissions in the RFP should notify SCM at scm@salga.org.za at once. Bidders may during the bidding period, be advised by Addenda, of any additions, clarifications, deletions or alterations to these specifications. All such changes should be covered by the bidder's proposal. Information used in the preparation of a proposal from other than this RFQ and any written addenda (considered as the proposal documents) will not be considered as valid or official.

No further addendum will be issued by SALGA after stated closing time of the bid or indicated last date of enquiries whichever is the latter. The bid document will specify the applicable timeframes.

8.5 Submission of Proposal

PLEASE USE THE BELOW LINK TO SUBMIT YOUR PROPOSAL.

<https://scmportal.salga.org.za/>

Clarification questions closing date: 01 October 2026.

Closing date and time for submissions: 06 October 2026 at 11:00AM. Late submissions will not be accepted.

SALGA will not be responsible for any costs incurred by the bidders associated with the preparation of responses to the RFP.

Proposals shall be stipulated sums without escalator clauses or other qualifications.

8.6 Contract Award

SALGA reserves the right to accept any proposal submitted or reject all proposals.

Any proposal submitted, that is not in complete compliance with the requirements of the proposal documents may be accepted or disqualified, at the option of SALGA.

Please outline in your proposal the assistance your institution is prepared to provide in order to meet the estimated contract duration period for the full implementation of the scope of work.

8.7 Termination of Contract

SALGA reserves the right to terminate the agreement with 30 days written notice to the winning bidder subject to the following:

- 8.7.1** the winning bidder fails to perform in accordance with the specified service requirements as set out in the RFP;
- 8.7.2** the winning bidder otherwise violates the provisions of the RFP or agreement to a substantial degree.

8.8 Liability

SALGA will not be held liable for any actions of the winning bidder and/or its employees.

8.9 Important Dates

Clarification questions closing date: 01 October 2026.

Closing date and time for submissions: 06 October 2026 at 11:00AM. Late submissions will not be accepted.

No Briefing Session will be held.

Please note that some of the dates are based on estimated project timeframes.

9. CONDITIONS OF BID (FAILURE TO MEET ANY OF THE REQUIREMENTS BELOW MAY RENDER YOUR BID PROPOSAL NON-RESPONSIVE)

- 9.1** The requirement for content of the project proposal section below outlines the information that must be included in bid offers. **Failure to provide all or part of the information may result in your bid being excluded from the evaluation process.**
- 9.2.** A contract will be signed with the appointed Service Provider.
- 9.3. The** Service Provider will be required to sign confidentiality and indemnity agreements with SALGA.
- 9.4.** SALGA may at its own discretion vary an instruction to include more work.
- 9.5.** Failure to comply with any condition of this request for a proposal will invalidate respective tender proposal
- 9.6.** In the event that any conflict of interest is discovered during the assignment, SALGA reserves the right to summarily cancel the agreement and demand that all the information, documents and property of SALGA be returned forthwith.
- 9.7.** SALGA reserves the right to request new or additional information regarding each bidder and any individual or other persons associated with its project proposal.
- 9.8.** Bidders shall not make available or disclose details pertaining to their project proposal with anyone not specifically involved, unless authorized to do so by SALGA.

- 9.9. Bidders shall not issue any press release, social media or other public announcement pertaining to the details of their project without the prior written approval of SALGA.
- 9.10. Bidders are required to declare any conflict of interest they may have in the transaction for which the bid is submitted or any potential conflict of interest. SALGA reserves the right not to consider further any bid where such a conflict of interest exists or where such potential conflict of interest may arise.
- 9.11. The bid offers and proposals should be valid and open for acceptance by SALGA for a period of 120 days from the date of submission.
- 9.12. Bidders are advised that submission of a project proposal gives rise to no contractual obligations on the part of SALGA.
- 9.13. Disputes that may arise between SALGA and a bidder must be settled by means of mutual consultation, mediation (with or without legal representation) or, when unsuccessful, in a South African court of law.
- 9.14. In addition to adherence to the specific terms and conditions of proposals, provided in this document, the bidder shall be bound by the provisions of the General Conditions of Contract attached hereto, an originally signed copy of which must be submitted together with all other bid documentation.
- 9.15. All returnable bid documents must be completed in full and submitted together with the bidder's proposal.
- 9.16. SALGA will not be liable for costs incurred during the site visits or any other cost related to the submission of the bid.
- 9.17. Completion of the Standard Bidding Documents stated herein below is **mandatory**, failure to do so **may** render your bid offer invalid.

9.18. Standard Bidding Forms

9.18.1 Preference Points Claim form

Form SBD 6.1 - Bidders must complete this document in full, special attention must be given to section 8 and 9. **DO NOT RETYPE THESE FORMS.** They must be completed on the original and signed, all in black ink.

9.18.2 Declaration of Interest

Form SBD 4 - Bidders must complete this document in full. **DO NOT RETYPE THESE FORMS.** They must be completed on the original and signed, all in black ink.

9.18.3. Declaration of past Supply Chain Management Practice

Form SBD 8 - Bidders must complete this document in full. **DO NOT RETYPE THESE FORMS. ANY BREACH OF THIS CONDITION WILL SUMMARILY NULLIFY THE SUBMISSION.** They must be completed on the original and signed, all in black ink.

9.18.4. Certificate of Independent Bid Determination

Form SBD 9 - Bidders must complete this document in full. **DO NOT RETYPE THESE FORMS.** They must be completed on the original and signed, all in black ink.

10. EVALUATION

The following evaluation method will be used:

- After the closing date of the bid invitation, an appointed evaluation committee of SALGA officials and possibly other external parties will evaluate the proposals of the bidders.
- The committee will individually evaluate each of the bid proposals received against the appointed criteria as provided for in Preferential Procurement Regulations, 2017

All proposals submitted will be evaluated on three categories:

- Functionality (technical content)
- Price
- B-BBEE status level of contribution

Bids will be evaluated in accordance with the Preferential Procurement Regulations, 2017, using the 80/20 split. The 80/20 preference points system applies for acquisition of goods or services for Rand value equal or above R30 000 and up to R50 million.

Firstly, the assessment of functionality will be done in terms of the evaluation criteria and the minimum threshold value of 70 points. A bid will be disqualified if it fails to meet the minimum threshold value for functionality as per the bid invitation.

A Bid Evaluation Committee will review and evaluate the proposals. A maximum of four (4) bidders may be invited to present their proposal for the purpose of providing clarification and answers to questions by the committee. If presentations are necessary they will be made on the date, time and location to be confirmed.

Thereafter, only the qualifying bids after the presentation will be evaluated in terms of the 80/20 preference points systems, 80 points will be used for price only and the 20 points will be used for B-BBEE Status Level of Contribution. The price points will be calculated in accordance with the formula prescribed in Regulation 6. (1) of the Preferential Procurement Regulations, 2017.

A recommendation for the awarding of the contract will be made at the meeting of the Bid Adjudication Committee to be confirmed, where applicable.

For functionality, the following criteria will be applicable and the maximum value of points breakdown for each criterion using these scale level descriptors:

SCALE LEVEL DESCRIPTIONS	RATING
No relevant response or information given to enable evaluation	0
Very poor response based on expected standard	1
Poor response based on expected standard	2
Average response based on expected standard	3
Good response based on expected standard	4
Excellent response based on expected standard	5

Points Breakdown:

CRITERIA FOR FUNCTIONALITY	BREAKDOWN OF POINTS		WEIGHT
Approach, methodology and work plan: • Clarity, quality and logic of the proposal • Appropriateness towards achieving the objectives of the study • Provides cutting edge ideas/innovation in the	Rating	Descriptor	40
	0	No methodology or approach described	
	8	Approach and methodology lacking in detail	
	16	Approach and methodology not suitable for the scope of work	
	24	Adequate proposal, covers content and method that meets the minimum requirements	

CRITERIA FOR FUNCTIONALITY	BREAKDOWN OF POINTS		WEIGHT
context of the expected deliverables	32	Proposal exceeds minimum requirements, extensively details approach, methodology and work plan	
• Demonstrates feasibility of the proposal	40	Exceptional proposal that encompasses an innovative approach to scope of work, methodology and work plan	
Relevant and appropriate project experience:			35
• Demonstrates appropriate skills/expertise in conducting research, understanding of the legal framework on local government especially relating to basic services;			
• The bidder must provide SALGA with proof of similar work undertaken in the form of appointment letter and/or a positive letter of recommendation from various clients on the clients' letterhead.			
• Reference letters demonstrating similar project experience must be not older than 5 years			
(N.B. SALGA reserves the right to verify the letters submitted by service providers)			
Team Qualifications, Knowledge, and Experience:			25
• The personnel performing the service must possess relevant experience and knowledge and qualifications related to Local Government /			

CRITERIA FOR FUNCTIONALITY	BREAKDOWN OF POINTS		WEIGHT
Infrastructure Delivery / Legislation (e.g. Engineering, Finance, Public Administration, Governance, Strategic Management) • Project team CVs/Profiles must be submitted demonstrating years of experience • Project leader must have more than 15 years of relevant experience and possess a Masters/PhD qualification.	10	Project team CV/Profiles provided, indicating 3-year experience and a relevant graduate qualification	
	15	Project team CV/Profiles provided, indicating 4-year experience and a postgraduate qualification	
	20	Project team CV/Profiles provided, indicating 5-year experience and a postgraduate qualification . Project leader demonstrates 15 years of relevant experience	
	25	Project team CV/Profiles provided, indicating more than 5-years of experience including a postgraduate qualification . Project leader demonstrates more than 15 years of relevant experience	
Total for functionality			100
Minimum threshold score			70

Bidders who score 70 (average) points and above will be considered in phase 2 of the evaluation. The 80/20 points system will be used when evaluating this Request for Proposal.

The remaining 20 points will be allocated in terms of Regulation 6(2) and 6(3) of the Preferential Procurement Regulations, 2017, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

Phase 2 of evaluation will include the sum of the two criterions below:

CRITERIA	WEIGHT
Price	80

B-BBEE status level of contribution	20
TOTAL	100

Bidders must submit proof of their B-BBEE status level of contributor.

A bidder failing to submit proof of B-BBEE status level of contribution or is a non-compliant contributor to B-BBEE may not be disqualified but may only score points out of 80 for price, and score 0 points out of 20 for B-BBEE.

11. GENERAL CONDITIONS

The following should be noted by interested parties:

- Intellectual property and ownership of all materials and products developed in the execution of the contract will be vested in SALGA.
- Materials and products may not be made available to any unauthorized person or institution or sold for profit without prior written consent from SALGA.
- On completion or termination of the agreement, all materials and products must be handed over to SALGA.
- No information concerning the tender or award of the tender may be made available by the bidder to other parties without prior consultation and written approval from SALGA.
- SALGA may at its own discretion vary this instruction to include more scope / work or to exclude work/service areas. In the case of the latter, the bidder shall not be entitled to claim for any work not required and may engage SALGA on the pricing of the additional work/ service proposed.
- All copyright and intellectual property rights that may result as a consequence of the work to be performed shall reside with SALGA and the service provider shall be required to sign an agreement of confidentiality.
- SALGA may dictate the framework in which documents (policies, plans, report etc.) shall be submitted; however, the service provider should be able to submit a proposal on the lay-out of his/her choice for consideration by SALGA.
- SALGAs (general conditions of bid, contract and order) shall be applicable to this bid.
- The service provider shall be required to conclude and sign a Service Level Agreement (SLA) after the appointment.
- SALGA reserves the right not to award the bid to any bidder at its own discretion.