INVITATION TO BID

THE CAPE TOWN INTERNATIONAL CONVENTION CENTRE INVITES TENDERS FOR THE FOLLOWING: TENDER NO. CTICC 001/2027: PROVISION OF CLIENT SATISFACTION SURVEY SERVICES

Suitably qualified, experienced, and registered companies are hereby invited to submit proposals to the Cape Town International Convention Centre (CTICC) for the following tender:

BID NUMBER	SCORING MECHANISM	TENDER DOCUMENT COLLECTION DETAILS		
		DATE	TIME	VENUE
CTICC 001/2027: Provision of Client Satisfaction Survey Services	**80/20** 80 = PRICE 15 = B-BBEE STATUS 5 = LOCALITY	AS OF 09 NOVEMBER 2026,	10H00	PLEASE REQUEST A COPY OF THE DOCUMENT VIA E-MAIL.

The tenders will be evaluated on the functionality criteria as stated in the tender document. The minimum qualification score for functionality is **70.**

The following department may be contacted only in writing in respect of enquiries with the subject line:

- **"TENDER NO. CTICC 001/2027 – Enquiries"**
  - General Enquiries: Tenders Department at tender4@cticc.co.za

Bidders not registered on the CTICC Database, or the Central Supplier Database are not precluded from submitting tenders but must be registered prior to the adjudication date of the offers to be responsive.

Physical tender documents can be purchased in cash, at a non-refundable fee of R 200 per document and can be collected directly from the supply chain office as of the dates indicated above. Please reserve yourself a set of tender documents, by sending an email to the above-mentioned email. Preferably, tender documents must be requested electronically, free of charge, by sending a request to the above email address. Alternatively, it can be downloaded from the CTICC' s website: www.cticc.co.za.

To ensure that bids are not invalidated, bid documents must be completed in accordance with the terms and conditions stated on them. The completed original bid documents must be placed in a sealed A4 envelope – clearly stating the bid number and name of tender. The sealed bids must be deposited into **Tender box 2** situated at the reception area on the ground floor of the Cape Town International Convention Centre 1 (No. 1 Lower Long Street, Convention Square, Foreshore, Cape Town).

CLOSING DATE AND TIME FOR BID: MONDAY, 23 NOVEMBER 2026 AT 12:00

All bids received will be opened in public, late proposals and proposals submitted by e-mail or fax will under no circumstances be accepted. The CTICC reserves the right to withdraw any proposal, invitation and/or to re-advertise or to reject any proposals or to accept any part of it. The CTICC does not bind itself to accepting the lowest bid or to award a contract to the bidder who scores the highest number of points.

Requirements for sealing, addressing, delivery, opening and assessment of tenders are stated in the Tender Data.