



**O.R. TAMBO
DISTRICT MUNICIPALITY**

TENDER NO:	ORTDM SCMU 57-25/26
DESCRIPTION:	<i>APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)</i>

MAY 2026

Issued by:

The Municipal Manager
O.R. Tambo District Municipality
Private Bag x 6043
MTHATHA
5100
Tel. No.: (047) 501 6400

Prepared by:

Corporate Services
O.R. Tambo District Municipality
Private Bag x 6043
MTHATHA
5100
Tel. No.: (047) 501 6400

NAME OF BIDDER: _____

CSD NUMBER: _____

SARS TAX COMPLIANCE PIN: _____

EMAIL ADDRESS: _____

TENDER AMOUNT (Rates): _____

TENDER NO: ORTDM SCMU 47-25/26

PLEASE CHECK

x / √

1. That you have read all the pages of the tender document.
2. That you have completed ALL the forms required to be completed in **NON-ERASEABLE INK**.
3. That your arithmetic calculation in the pricing schedule is correct.
4. That you have attached ALL necessary documentation relating to the composition of the tendering entity, i.e.
 - (a) Company registration documents naming the shareholders and directors / members of the company, close corporation etc
 - (b) Joint venture agreement, if tendering entity is a joint venture.
5. That the **COMPLETE** tender document is submitted.
6. That the **FORM OF OFFER** is completed in full and signed.
7. That ALL returnable documents are submitted.
8. That ALL returnable schedules are completed and signed.
9. Ensure that your tender is submitted before **12H00PM** on the closing date of the tender.

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THE TENDER

SECTION 1: TENDER NOTICE AND INVITATION TO TENDER

O.R. Tambo District Municipality hereby invites bids for the project listed below:

Tender Number	Name and Description	Briefing session	Contract period
ORTDM SCMU 57-25/26	APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)	Date : 23 June 2026 Time : 10H00AM Venue : G17 Boardroom, O.R. Tambo District Municipality Offices, Myezo Park, Mthatha	3 years

A compulsory clarification meeting with representatives of the client will take place at **10H00** on **23 JUNE 2026** at G17 Boardroom, O.R. Tambo District Municipality Offices, Myezo Park, Mthatha.

THE MUNICIPALITY WILL NOT REPEAT ANY MATTERS ALREADY COVERED IN THE COMPULSORY BRIEFING MEETING TO THE BIDDERS WHO ARRIVE MORE THAN 10 MINUTES LATE TO THE MEETING, NOR WILL IT ALLOW SUCH BIDDERS TO COMPLETE THE ATTENDANCE REGISTER. ANY BID RECEIVED FROM A BIDDER WHO DID NOT ATTEND THE BRIEFING MEETING AND SIGN THE ATTENDANCE REGISTER WILL NOT BE CONSIDERED.

Bid documents should be downloaded on the e-Tender website (www.etenders.gov.za), alternatively on the O. R. Tambo website (www.ortambo.gov.za) at no cost.

Bids must be completed in black ink, enclosed in a sealed envelope and clearly marked with the **“Project number, project name and description”**, deposited in the Open Tender Box, Ground Floor, O. R. Tambo District Municipality Building, Nelson Mandela Drive, Myezo Park, Mthatha, Eastern Cape, not later than **12H00pm** on **17 JULY 2026**.

It must be expressly understood that the Municipality does not accept responsibility for ensuring that bid submissions sent by courier or post, or delivered in any other way, are deposited in the Tender Box. It is therefore preferable for the bidder to ensure that its bid submission is placed in the Tender Box by its own staff or representative(s).

Tender submissions will be opened in public at 12H00 pm on **17 JULY 2026**. The Municipality reserves the right not to accept the lowest priced tender or any tender at all, or to accept the whole or part of any tender.

RETURNABLE DOCUMENTS TO BE SUBMITTED WITH BID:

- Copy of business registration documents, as issued by CIPC.
- Certified copy of identity documents of directors/ shareholders/ partners / members, as the case may be.
- Original Valid Tax Clearance Certificate or a Confirmation of Tax Validity with the pin issued by SARS.

NB: CERTIFICATION OF DOCUMENTS MUST NOT BE MORE THAN SIX (6) MONTHS FROM DATE CERTIFIED BY COMMISSIONER OF OATHS.

THE BID WILL BE REJECTED IF THE BIDDER FAILS TO:

- Complete fully the bid document or to provide the information requested, or to sign the bid at the appropriate spaces provided or next to errors.
- Fill and properly sign the form of offer.
- Attach proof of registration with CSD.
- Attach audited annual financial statements of the bidding entity (for projects in excess of R10 million);
- Attach unaudited annual financial statements for close corporations and companies if the
- public interest score is below 350 in line with the companies act of 2008;
- Proof of latest municipal rates and taxes statement of the bidder indicating that rates and taxes are not in arrears for more than 3 months.
- Proof of latest municipal rates and taxes statement of each company director indicating that rates and taxes are not in arrears for more than 3 months.
- Proof of latest municipal water and sanitation charges statement of the bidder indicating that rates and taxes are not in arrears for more than 3 months.
- Proof of latest municipal water and sanitation charges statement of each company director indicating that rates and taxes are not in arrears for more than 3 months
- Confirmation of address from a ward councillor where the bidder and company directors operate and reside in an area where no rates and taxes and service charges are not billed.

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- A copy of a valid lease agreement where the bidder does not own the property they are operating from.
- **A Bidder must provide proof as a certified reseller, approved partner, or owner of the proposed system.**
- Attach joint Venture Agreement or Consortium Agreement signed and initialled on each page (if applicable).
- **NOTE:** Joint Ventures and Consortiums will only be considered provided they submit consolidated company registration documents and **on award** will be required to submit a joint venture or consortium bank account and a joint venture or consortium SARS Tax PIN.

EVALUATION OF BIDS IN TERMS OF THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK REGULATIONS, 2022:

Bids will be evaluated in three stages, namely:

- Stage 1- Mandatory Requirements
- Stage 2: Minimum conditions of tender
- Stage 3- Price and Specific Goals

BACKGROUND

O.R. Tambo District Municipality (ORTDM) is obligated, in terms of the Constitution of the Republic of South Africa, 1996, the Municipal Finance Management Act (MFMA), Act 56 of 2003, and applicable governance frameworks, to maintain effective, transparent and accountable financial and operational management systems.

The Municipality's Internal Audit Function and Audit Committee play a central role in providing independent assurance on the effectiveness of governance, risk management, internal controls and compliance. In an increasingly complex regulatory and risk environment, manual and fragmented audit tools (e.g. spreadsheets and isolated databases) are no longer adequate to support:

- Continuous auditing and monitoring
- Timely reporting to Executive Management, Audit Committee and Council
- Integration of audit, risk, compliance and combined assurance activities

- Efficient response to Auditor-General of South Africa (AGSA) findings

Furthermore, AGSA audit outcomes, MFMA reporting requirements, and King IV™ (Municipal Sector Supplement) emphasise the need for technology-enabled audit and governance processes to improve oversight, accountability and service delivery.

In light of the above, ORTDM intends to procure and implement a modern Audit Information System (AIS) to strengthen the Internal Audit capability, enhance governance maturity, support sound decision-making and ensure sustained compliance with legislative and regulatory requirements.

Purpose of the Audit Information System

The proposed Audit Information System will serve as a centralised, secure, and auditable platform to support the Municipality's:

- The purpose of the Internal Audit Software is to digitally support and automate the end-to-end internal audit lifecycle, including audit planning, execution, reporting, follow-up, and performance monitoring, in accordance with recognized internal audit standards (e.g., Global Internal Audit Standards).
- Risk-based assurance and combined assurance reporting
- Compliance monitoring and documentation
- The system must enable ORTDM to move from periodic, manual audits to a risk-driven, continuous, and integrated audit approach, aligned with best practices in the public sector.

Benefits of Implementing a Audit Information System

Governance and Audit Effectiveness:

- Enhances Audit Committee and Management oversight through real-time dashboards and reports
- Supports risk-based internal audit planning aligned to strategic and operational risks
- Ensures a complete, auditable trail of audit work, findings and approvals

Improved AGSA Readiness and Audit Outcomes:

- Centralises audit documentation and evidence required by AGSA
- Enables effective tracking and closure of audit findings and repeat findings
- Strengthens accountability for management action plans.

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- Should a bidder commit any corrupt or fraudulent act during the bidding process, its tender shall be disqualified.

Integration of Audit, Risk and Compliance

- Integrates internal audit, risk management, internal controls and compliance in a single platform
- Supports Combined Assurance models as encouraged by King IV™
- Reduces duplication of effort across assurance providers

Efficiency and Resource Optimisation

- Reduces reliance on spreadsheets and paper-based processes
- Automates audit workflows, approvals and reporting
- Allows Internal Audit staff to focus on high-value assurance activities

Information Security and Data Protection

- Secure role-based access controls and electronic audit trails
- Centralised information governance aligned to POPIA and PAIA obligations
- Reduced risk of data loss, manipulation or unauthorised access

Strategic Outcome

The implementation of a compliant Audit Information System will enable ORTDM to:

- Strengthen governance and internal control maturity
- Improve audit outcomes and reduce recurring AGSA findings
- Enhance transparency and accountability to Council and communities
- Support ethical, efficient and developmental local government

The Municipality reserves the right to extend the tender advert period at its own discretion, by notice published in the e-Tender Publication Portal, and by notice sent to all parties who purchase this bid document.

ENQUIRIES should be done during office hours: Monday to Friday 08H00-13H00 and 13H30-16H30.

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TECHNICAL: Mr. L. Nombasa on luyandan@ortambodm.gov.za, **Contact** No. 047 537 6400, or **Mr. S.A. Mashologu** on mashologus@ortambodm.gov.za, **Contact** No. 047 537 6400 or **Mrs. S. Mandla** on sekiwem@ortambodm.gov.za, **Contact** No. 047 537 6400

Tenders may only be submitted on the tender documentation issued. No late, faxed, e-mailed, or other form of tender will be accepted.

All **Supply Chain Management** enquiries may be directed to **Mr. S. Hopa**, telephone number 047 501 6400 or Email: sakhiwoh@ortambodm.org.za during office hours: Monday to Friday 08H00-13H00 and 13H30-16H30.

Tenders will be evaluated in terms of the Supply Chain Management policy of the O. R. Tambo District Municipality. The lowest tender will not necessarily be accepted, and the Municipality reserves the right to accept the whole or part of any tender or not to consider any tender not suitably endorsed. An 80/20-point system shall apply, where 80 points are allocated for price and 20 points allocated for Specific Goal Points as follows:

The specific goals allocated points in terms of this tender	Number of points Allocated on 80/20 system
51% Black-owned enterprises	05
100% Women-owned enterprises	05
100% Youth-owned enterprises	05
Where the enterprise head office or primary place of business is located within the O.R. Tambo District.	05

Tenderers must submit copies of all supporting documents necessary to prove conformance with the specific goal criteria listed above to be eligible for Specific Goal points.

Mr. P. B. Mase

Municipal Manager

SECTION 2: STANDARD CONDITIONS OF TENDER

BIDDERS ARE REQUIRED TO FAMILIARIZE THEMSELVES WITH THE TENDERING CONDITIONS AND PROCEDURES DETAILED IN THIS SECTION.

1. No tender will be considered unless it is submitted on this OR Tambo bid document. Under no circumstances whatsoever may this bid document be retyped or redrafted.
2. The whole, original bid document as issued by the O.R. Tambo District Municipality must be completed. A tender will be considered invalid and will not be accepted if any part of this bid document is not submitted.
3. The bidder is advised to check the number of pages and to satisfy him/herself that none are missing or duplicated. c
4. Bids submitted must be complete in all respects.
5. Telephonic, telegraphic, telex, facsimile or emailed tender offers will not be accepted, unless stated otherwise in these tender conditions.
6. Bid submissions must be properly deposited, on or before the closing date and time of the tender, in the **Tender Box** at the O.R. Tambo Supply Chain Management Unit located at Second Floor, O.R. Tambo House, Myezo, Mthatha.
7. Each bid shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date are indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.
8. O.R. Tambo Municipality accepts no responsibility for ensuring that tenders are placed in the correct tender box, and should a tender be placed in the incorrect tender box, it will be accepted.

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9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
10. Bids received after the closing time and/or date shall not be considered.
11. Bidders will be responsible for all costs associated with the preparation and submission of their bids.
12. The bid must be signed by a person duly authorised to do so.
13. Any alterations made to the bid document must be initialled by the person or persons authorised to sign the bid document. The use of correcting fluid is prohibited.
14. Bids will be opened in public, as soon as possible after the closing time of the bid. Where practical, bid prices will be read out at the time of opening bids.

15. National Treasury Central Supplier Database

15.1 Bidders must be registered on the National Treasury Central Supplier Database ('CSD') and must provide their CSD supplier number in their bid submission.

15.2 The municipality will verify on the CSD, the following information relating to bidders

15.2.1 business registration, including details of directorship and membership;

15.2.2 bank account information;

15.2.3 tax compliance status;

15.2.4 identity documents of directors, members or trustees, as the case may be;

15.2.5 tender defaulters and restrictions status;

15.2.6 whether the bidder has any directors, managers, principal shareholders or stakeholders in the service of the state.

15.3 Bidders must ensure that their information on the CSD is up to date and correct.

16. Tax compliance status

16.1 Bidders must ensure that their tax matters are in order. No award will be made to any bidder whose tax matters have been declared to be in order by the South African Revenue Services (SARS).

16.2 Each party to a joint venture, consortium, or partnership must comply with the above requirement.

17. Bid validity period

17.1 The validity period for the bid is ninety (90) days from the close of the bid.

17.2 All bids submitted shall remain valid, irrevocable, and open for acceptance by the Municipality within the validity period, or such extended period as may be applicable.

17.3 If the bid validity period expires on a Saturday, Sunday or public holiday, the bid offer shall remain valid and open for acceptance until the closure of business on the following working day.

17.4 The bid offer may not be amended during the aforesaid bid validity period.

17.5 Where required, the Municipality may request all bidders to agree to the extension of the validity period on the same terms and conditions as the original bid, or such amended terms and conditions as may be allowed by the Municipality.

17.6 A request for a bid validity extension request will be done in writing, before the expiry of the original validity period.

18. Withdrawal or modification of a tender prior to closing time.

18.1 Tenderers may withdraw their tender before the tender closes.

18.2 Insofar as a modification will affect the information that will be made available at the public opening, the Municipality shall have the authority to make such information from the submissions available to the other tenderers.

19. Withdrawal of a tender after the closing time

Tenderers may withdraw their tender submission before the tender is awarded provided that they do so in writing and ensure that such withdrawal reaches the Municipality, and the Municipality confirms receipt in writing before the tender is awarded. The tender as modified will be considered as the tenderer's offer.

20. Prequalification criteria

20.1 Prequalification criteria may be applied to the tender to advance designated groups.

20.2 Should prequalification criteria be applicable to this tender, the basis of such criteria will be detailed in Section 4 of this document.

21. Tender evaluation

21.1 Tenders will be evaluated in accordance with the tender evaluation criteria stipulated in this document.

21.2 Tenders will be evaluated for price and preference using the 80/20 preference points system.

21.3 Unless otherwise stated in this document, a contract will be concluded with the bidder who complies with the tender evaluation criteria and scores the highest total price and specific goals points.

22. Test for tender responsiveness

22.1 Invalid tenders

Tenders shall be invalid if –

- (a) The tender document is completed in non-erasable ink;
- (b) The form of offer is not completed and signed by the bidder;
- (c) In a two-envelope system, a bidder fails to submit both a technical proposal and a separate, sealed financial offer;
- (d) The bidder has been listed on the National Treasury's Register for Tender Defaulters in terms of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, or has been listed on the National Treasury's List of Restricted

- (e) Suppliers and who is therefore prohibited from doing business with the public sector;
- (f) The bidder is has been restricted from doing business with the Municipality Clause 38A of the O.R. Tambo Municipality Supply Chain Management Policy.

22.2 Non-responsive tenders

Tenders will be held to be non-responsive and eliminated from further consideration in the following circumstances –

- (a) The tender does not comply with the tendering procedures, where such procedures have been indicated as mandatory.
- (b) The tender does not comply with the prequalification criteria for the tender, if any, or the tender evaluation criteria, including any functionality criteria.
- (c) Where there are material deviations from, or qualifications to the tender, which in the Municipality's opinion would –
 - (i) detrimentally affect the scope, quality or performance of the services or supply identified in the scope of services;
 - (ii) significantly change Municipality's or the bidder's risks and responsibilities under the contract, or
 - (iii) affect the competitive position of the bidder, or other bidders presenting responsive tenders, if it were to be rectified.
- (d) The bid will be declared non-responsive in the event that the bidder's tax matters, as verified on the government Central Supplier Database, are shown not be in order, and the bidder fails to ensure that its tax matters are in order within such timeframe as may be required by O.R Tambo District Municipality in writing.

23. Clarification of the tender offer after submission

The bidder must provide clarification of its tender offer in response to a request to do so from the Municipality during the bid evaluation or adjudication stages. This may include providing a breakdown of rates or prices and correction of arithmetical errors by the adjustment of certain rates or item prices (or both). No change in the competitive position of bidders or substance of the tender offer may be sought, offered, or permitted.

24. Inspections, tests and analyses

The bidder shall, at the request of the Municipality, provide access during working hours to its business premises, or any other specified premises, for any inspections, tests and analyses as required in this document.

25. Samples

Where applicable, samples shall be provided strictly in accordance with the instructions stipulated in this bid document.

26. Pricing the tender offer

Bidders must –

26.1 Include in the rates, prices, and the tendered total of the prices (if any) all duties, taxes (including Value Added Tax (VAT), and other levies applicable.

26.2 Provide rates and prices that are fixed for the duration of the contract and not subject to adjustment except as specified in this tender document.

26.3 State the rates and prices in Rand unless instructed otherwise.

27. Imbalance in tendered rates or prices

If the Municipality declares any rate or price to be unacceptably high or low, the tenderer shall be requested to provide evidence to support the tendered rate or price. If the Municipality remains unsatisfied with the rate or price, it may propose to the tenderer an amended rate or price together with counterbalancing change(s) elsewhere in the

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Pricing Schedule such that the tender sum remains unchanged. Should the tenderer refuse to amend his / her tender as proposed by the Municipality, his / her tender may be regarded as non-responsive.

28. Inducements, gifts, rewards and other abuses of the supply chain management system

28.1 No bidder may directly or indirectly commit any fraudulent act during the tender process or abuse the supply chain management system of the Municipality.

28.2 Should a bidder be found to have committed fraud or abused the supply chain management system, its bid will be rejected, any existing contract between it and the Municipality will be cancelled, and any other remedies available to the Municipality as provided for in the Supply Chain Management Regulations or other relevant legislation shall be imposed, including blacklisting.

29. Alternative offers

Alternative offers may be considered, provided that a bid free of qualifications and strictly in accordance with the tender document is also submitted. The Municipality shall not be bound to consider alternative bid offers.

30. Objections, complaints, queries and disputes / Appeals in terms of Section 62 of the Municipal Systems Act

30.1 Objections, complaints, queries and disputes

Persons aggrieved by decisions or actions taken by the Municipality in the implementation of the supply chain management system, or any matter arising from a contract awarded in terms of the supply chain management system may, within 14 days of the decision or action, lodge a written objection or complaint or query or dispute against the decision or action.

30.2 Section 62 appeals

(a) In terms of section 62 of the Systems Act, a person whose rights are affected by a decision taken by a political structure, political office bearer, councillor or staff member of a municipality in terms of a power or duty delegated or

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(b) sub-delegated by a delegating authority, may appeal against that decision by giving written notice of the appeal and reasons to the Accounting Officer within 21 days of the date of notification of the decision.

(c) An appeal shall contain the following:

(i) The reasons and/or grounds for the appeal;

(ii) The manner in which the appellant's rights have been affected;

(iii) The remedy sought by the appellant.

30.3 Lodging of appeals, objections, complaints, queries and disputes relating to this tender

Appeals, objections, complaints, requests for information, queries and disputes must be submitted in writing to the Office of the Municipal Manager, O.R. Tambo House, Myezo, Mthatha.

SECTION 3: REGISTRATION ON THE NATIONAL TREASURY CENTRAL SUPPLIER DATABASE (CSD)

1. In terms of National Treasury MFMA Circular No. 81, Accounting Officers of Municipalities are required to encourage their prospective suppliers to register on the Central Supplier Database ('CSD').
2. Bidders may apply for online registration, using the following website link: www.csd.gov.za.
3. Bidders must register on CSD. **FAILURE TO REGISTER BEFORE THE CLOSE OF THIS TENDER WILL RESULT IN THE DISQUALIFICATION OF THE BIDDER'S TENDER.**

SECTION 4: PREQUALIFICATION CRITERIA

Only bidders that meet the requirements indicated as applicable below, may respond to this tender -

No.	Criteria	Applicable / Not applicable	Indicate compliance (Yes / No)
		<u>TO BE SPECIFIED BY THE MUNICIPALITY</u>	<u>TO BE COMPLETED BY THE BIDDER</u>
1.	Bidders must be an Exempted Micro Enterprise (EME) or a Qualified Small Enterprise (QSE)	Not applicable	
2.	Bidders must subcontract a minimum of 30 percent of the value of the contract to:		
2.1	an EME or QSE	Not applicable	
2.2	an EME or QSE which is at least 51% owned by black people	Not applicable	
2.3	an EME or QSE which is at least 51% owned by black people who are youth	Not applicable	
2.4	an EME or QSE which is at least 51% owned by black people who are women	Not applicable	
2.5	an EME or QSE which is at least 51% owned by black people with disabilities	Not applicable	
2.6	an EME or QSE which is at least 51% owned by black people living in rural or underdeveloped areas or townships	Not applicable	
2.7	A cooperative which is at least 51% owned by black people	Not applicable	

2.8	<p>MANAGEMENT OF QSE WHICH IS (at least) 51% owned by black people who are military veterans</p>	Not applicable	
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A TENDER THAT FAILS TO MEET THE APPLICABLE PREQUALIFICATION CRITERIA INDICATED ABOVE WILL BE HELD TO BE NON-RESPONSIVE.

SECTION 6: TENDER EVALUATION CRITERIA

EVALUATION OF BIDS IN TERMS OF THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK REGULATIONS, 2022:

Bids will be evaluated in three stages, namely:

- Stage 1- Mandatory Requirements
- Stage 2: Minimum conditions of tender
- Stage 3- Price and Specific Goals

STAGE 2: MINIMUM CONDITIONS OF TENDER

Only those bidders who score a minimum of 70 points concerning the following Minimum conditions of tender criteria will be recommended for further evaluation.

NO:	Minimum conditions of tender	Max points provided
1.	<p>Company Experience: Supply, implement, and Support Audit Information Software or System projects that were successfully conducted (10 points per project with a maximum of 4 projects).</p> <p>Attach copies of Appointment Letter or Purchase Order and Reference Letters with contactable references to be provided to claim full points.</p> <p>(A full set of appointment letters or purchase order and reference letters signed by the client for each project is required to claim</p>	40

	points, and no partial award of points will be allocated for partial submissions.)	
	Proven record (full set) that the company has completed 4 or more projects for Supply, implement, and Support Audit Information Software or System projects.	40
	Proven record (full set) that the company has completed 3 projects for Supply, implement, and Support Audit Information Software or System projects.	30
	Proven record (full set) that the company has completed 2 projects for Supply, implement, and Support Audit Information Software or System projects.	20
	Proven record (full set) that the company has completed 1 project for Supply, implement, and Support Audit Information Software or System projects.	10
	None of the above	00
2.	Company Expertise: Experienced officials to successfully complete the project must have experience with the project (To claim points, the bidder must attach a detailed CV with experience, a Certified copy of ID and Certificates) (In case of foreign qualifications, please attach SAQA equivalent)	35
	Project Leader with Honours Degree in Auditing or Accounting and SAICA or IRBA or IIA(SA) Affiliated <ul style="list-style-type: none"> ▪ 5 – 10 years’ experience - 10 points ▪ 2 – 4 years’ experience ‘- 5 points ▪ 0 – 1 year experience – 2 points 	10
	Project Manager with Prince 2 or PMBOK Certificate <ul style="list-style-type: none"> ▪ 5 – 10 years’ experience - 10 points ▪ 2 – 4 years’ experience ‘- 5 points ▪ 0 – 1 year experience – 2 points 	10
	Audit Software Specialist with an IT Degree in Software development or Information Systems <ul style="list-style-type: none"> ▪ 5 – 10 years’ experience - 10 points ▪ 2 – 4 years’ experience - 5 points 	10

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	<ul style="list-style-type: none"> ▪ 0 – 1 year experience – 2 points 	
	<p>Three Support and Maintenance Consultants with an Internal Auditing or IT degree and a System Certificate (Certificate of the system provided)</p> <ul style="list-style-type: none"> ▪ 3 Consultants with relevant qualifications – 5 points ▪ 2 Consultants with relevant qualifications – 2 points ▪ 1 Consultant with relevant qualification – 1 point 	05
	None of the above	00
	Vendor Partnership / Reseller Accreditation / Ownership	05
3.	<p>To claim points, the bidder must attach a signed agreement by both parties or Partnership letter, or a partnership certificate confirming the partnership level.</p> <p>If the bidder has developed their own system, the bidder must provide a copy of the system ownership letter.</p>	05
	Methodology	20
4.	<p>Detailed work plan with time frames, clearly explaining how the project will be implemented, and will commence work within seven days of appointment – 15 points.</p> <ul style="list-style-type: none"> ▪ Planning ▪ Installation ▪ Analysis, Configuration & Champion Training ▪ End-user Training ▪ Go-Live <p>The service provider will be required to make presentation to Bid Evaluation Committee</p>	15
	The bidders must provide a copy of a product rating report proving the rated strength of the proposed solution in relation to its competitors – From Professional body	05
	None of the above	00
	TOTAL	100

Bidders who fail to score at least 70 points on the minimum conditions of tender will not proceed to be evaluated further in Stage 3.

STAGE 3: PRICE AND SPECIFIC GOALS

PRICE

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmin = Price of lowest acceptable tender

SPECIFIC GOAL

Tenders will be evaluated in terms of the Supply Chain Management policy of the O. R. Tambo District Municipality. The Municipality reserves the right to accept the whole or part of any tender or not to consider any tender not suitably endorsed. Joint Ventures and Consortia will only be considered provided they submit consolidated company registration documents, bank account, SARS Tax pin, CSD is prepared for every separate tender. An 80/20-point system shall apply where 80 points is allocated for price and 20 points allocated for specific goals as follows:

The specific goals allocated points in terms of this tender	Number of points Allocated on 80/20 system
51% Black-owned enterprises	05
100% Women-owned enterprises	05
100% Youth-owned enterprises	05
Where the enterprise head office or primary place of business is located within O.R. Tambo District.	05

Tenderers must submit copies of all supporting documents necessary to prove conformance with the Specific Goal criteria listed above to be eligible for Specific Goal points.

SECTION 7: RETURNABLE DOCUMENTS AND SCHEDULES

RETURNABLE DOCUMENTS

Bidders must submit the following documentation with their tenders:

No.	Returnable document	Compulsory (Yes / No)	Non-submission will render Tender non-responsive (Yes / No)
1.	Proof of registration with the Central Supplier Data Base of the National Treasury;	YES	YES
2.	Proof of latest municipal rates and taxes statement indicating that rates and taxes are not in arrears for more than 3 months; or valid lease agreement signed by both parties.	YES	YES
3.	Certified copy of identity documents of directors / shareholders / partners / members, as the case may be	YES	YES
4.	Signed joint venture or consortium agreement	YES (if applicable)	YES (if applicable)
5.	A Bidder must provide proof as a certified reseller, approved partner, or owner of the proposed system.	YES	YES

RETURNABLE SCHEDULES

All returnable schedules below must be completed by the bidding entity, save for those schedules which are not applicable to it in which case the bidding entity must indicate which schedules are not applicable.

Bidders must complete the following returnable schedules:

No.	Returnable schedule	Compulsory (Yes / No)	Non-submission will render Tender non-responsive (Yes / No)
1.	Proof of previous experience (Schedule A)	YES	YES (It will determine number of points allocated for functionality)
2.	Confirmation of registration on the National Treasury Central Supplier Database (Schedule B)	YES	YES
3.	Authority of bid signatory (Schedule C)	YES	YES
4.	Briefing session / site inspection certificate (Schedule D)	YES (if applicable)	YES (if applicable)
5.	Municipal Bidding Documents (Schedule E)		
5.1	MBD 1 – Invitation to bid	YES	NO
5.2	MBD 4 - Declaration form confirming the bidder is not in the service of the state	YES	YES
5.3	MBD 5 - Declaration for procurement above R10 million	YES (if applicable)	YES (if applicable)

CONTRACT NO.: ORTDM SCMU 57-25/26 - APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (at least)

5.4	MBD 7 - Declaration of bidders' past form	YES	YES
5.5	MBD 8 - Declaration of bidders' past supply chain management practices	YES	YES
5.6	MBD 9 - Declaration of independent bid determination	YES	YES
6.	Form of offer (The Contract: Section 3)	YES	YES

SCHEDULE A – PREVIOUS EXPERIENCE

Provide the information requested below on previous, relevant experience. No points will be allocated if a reference cannot be reached or refuses to supply information.

DESCRIPTION OF WORK DONE	VALUE (R INCL VAT)	START DATE	COMPLETION DATE	REFERENCE		
				Name (contact person)	Organisation	Telephone No.
				Email:		
DESCRIPTION OF WORK DONE	VALUE (R INCL VAT)	START DATE	COMPLETION DATE	REFERENCE		
				Name (contact person)	Organisation	Telephone No.
				Email:		

CONTRACT NO.: ORTDM SCMU 57-25/26 - APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)

DESCRIPTION OF WORK DONE	VALUE (R INCL. VAT)	START DATE	COMPLETION DATE	REFERENCE		
				Name (contact person)	Organisation	Telephone no.
				Email:		
DESCRIPTION OF WORK DONE	VALUE (R INCL. VAT)	START DATE	COMPLETION DATE	REFERENCE		
				Name (contact person)	Organisation	Telephone No.
				Email:		
DESCRIPTION OF WORK DONE	VALUE (R INCL. VAT)	START DATE	COMPLETION DATE	REFERENCE		
				Name (contact person)	Organisation	Telephone No.

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				Email:		

SCHEDULE B – CONFIRMATION OF REGISTRATION OF BIDDER ON CENTRAL SUPPLIER DATABASE (CSD)

BIDDER NAME	REGISTERED ON CSD? (YES/NO)	CSD SUPPLIER NUMBER

Bidders are required to register as suppliers on the National Treasury Central Supplier Database (CSD) prior to submission of this bid, and provide their CSD supplier number in the table above.

It is the responsibility of bidders to ensure that this requirement is complied with. In the case of Joint Ventures and Consortia, this requirement will apply to each party to the Joint Venture or Consortium.

BIDDER'S SIGNATURE:

SCHEDULE C: AUTHORITY OF BID SIGNATORY

Indicate the status of the bidder by ticking the appropriate box hereunder with an x.

COMPANY	CLOSE CORPORATION	PARTNERSHIP	SOLE PROPRIETORSHIP

JOINT VENTURE	CONSORTIUM	CO-OPERATIVE

NOTE:

BIDDERS MUST ATTACH A LETTER OF AUTHORITY TO THIS PAGE, AUTHORIZING THE SIGNATORY TO THIS BID TO SIGN ALL DOCUMENTS IN CONNECTION THEREWITH ON BEHALF OF THE BIDDING ENTITY, AS WELL AS SIGN ANY CONTRACT ARISING THEREFROM ON BEHALF OF THE BIDDING ENTITY.

SCHEDULE D: TENDER BRIEFING / SITE INSPECTION CERTIFICATE

Note: This certificate is only to be completed if applicable to the tender.

CERTIFICATE OF ATTENDANCE

THIS IS TO CERTIFY THAT (NAME) ON BEHALF OF
.....

..... (BIDDING ENTITY), ATTENDED THE OFFICIAL TENDER

BRIEFING SESSION AND / OR SITE INSPECTION ON (DATE) AT
.....

..... (VENUE).

I FURTHER CERTIFY THAT I AM SATISFIED WITH THE DESCRIPTION OF THE SERVICES TO BE PERFORMED AND THE EXPLANATIONS (IF ANY) GIVEN TO ME BY THE MUNICIPALITY'S REPRESENTATIVES. I AM ALSO FAMILIAR WITH THE MANNER IN WHICH THE SERVICES ARE TO BE PERFORMED UNDER THE INTENDED CONTRACT.

.....

BIDDER / AUTHORISED REPRESENTATIVE
(PRINT NAME)

SIGNATURE

.....

DATE

.....

.....

MUNICIPAL REPRESENTATIVE
(PRINT NAME)

SIGNATURE

.....

DATE

**PART A
INVITATION TO BID**

SCHEDULE E: MUNICIPAL BIDDING DOCUMENTS (MBDs)

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF MUNICIPALITY/ MUNICIPAL ENTITY)					
BID NUMBER:	ORTDM SCMU 57- 25/26	CLOSING DATE:	17 JULY 2026	CLOSING TIME:	12:H00
DESCRIPTION	APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)				
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).					

BID RESPONSE DOCUMENTS MAY BE DEPOSITED
IN THE BID BOX SITUATED AT.

TENDER BOX, GROUND FLOOR, O.R. TAMBO DISTRICT MUNICIPALITY BUILDING					
NELSON MANDELA DRIVE					
MYEZO PARK					
MTHATHA 5100					
EASTERN CAPE					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					

TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:	
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]	
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE	R	
SIGNATURE OF BIDDER		DATE		
CAPACITY UNDER WHICH THIS BID IS SIGNED					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:			TECHNICAL INFORMATION MAY BE DIRECTED TO:		
DEPARTMENT	SCM DEPARTMENT		CONTACT PERSON	Mr. S.A. Mashologu	
CONTACT PERSON	Mr. Sakhiwo Hopa		TELEPHONE NUMBER	047 501 6000	
TELEPHONE NUMBER	047 501 6449		FACSIMILE NUMBER	N/A	
FACSIMILE NUMBER	N/A		E-MAIL ADDRESS	mashologus@ortambodm.gov.za	
E-MAIL ADDRESS	sakhiwoh@ortambodm.gov.za				

PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR ONLINE**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.
- 2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

- 3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES NO
- 3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO
- 3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO
- 3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO

<p>3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.</p>

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

DECLARATION OF INTEREST

- 1. No bid will be accepted from persons in the service of the state¹.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
- 3. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name of bidder or his or her representative:.....

3.2 Identity Number:

3.3 Position occupied in the Company (director, trustee, shareholder²):

.....

3.4 Company Registration Number:

3.5 Tax Reference Number:

3.6 VAT Registration Number:

3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8 Are you presently in the service of the state? **YES / NO**

3.8.1 If yes, furnish particulars.....

.....

¹ MSCM Regulations: “in the service of the state” means to be –

- (a) a member of –
 - (i) any municipal council;
 - (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;

- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) a member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

² Shareholder” means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

3.9 Have you been in the service of the state for the past twelve months? **YES / NO**

3.9.1 If yes, furnish particulars.....

.....

3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid.....

.....**YES / NO**

3.10.1 If yes, furnish particulars

.....

3.11 Are you, aware of any relationship (family, friend, other) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or

adjudication of this bid? **YES / NO**

3.11.1 If yes, furnish particulars.....

.....

3.12 Are any of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state?..... **YES / NO**

3.12.1 If yes, furnish particulars

.....

3.13 Are any spouse, child or parent of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state?..... **YES / NO**

3.13.1 If yes, furnish particulars.....

.....

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract?..... **YES / NO**

3.14.1 If yes, furnish particulars

.....

4. Full details of directors / trustees / members / shareholders.

Full name	Identity number	State employee number

.....

Signature

.....

Date

.....

Capacity

.....

Name of Bid

DECLARATION FOR PROCUREMENT ABOVE R10 MILLION (ALL APPLICABLE TAXES INCLUDED)

For all procurement expected to exceed R10 million (all applicable taxes included), bidders must complete the following questionnaire:

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
1.	Are you by law required to prepare annual financial statements?		
1.1	If yes, submit audited annual financial statements for the past three years or since the date of establishment if established during the last 3 years.		

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
2.	Do you have any outstanding undisputed commitments for municipal services towards any municipality for more than 3 months or any other service provider in respect of which payment is overdue for more than 30 days?		
2.1	If no, this serves to certify that the bidder has no undisputed commitments for municipal services towards any municipality for more than 3 months or other service provider in respect of which payment is overdue for more than 30 days.		
2.2	If yes, provide details:		

	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>
--	---

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
3.	Has any contract been awarded to you by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract?		
3.1	If yes, provide details:		

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
4.	Will any portion of the goods of services be sourced from outside the Republic, and if so, what portion, and whether any portion of payment from the municipality is		

	expected to be transferred outside of the Republic?		
4.1	If yes, provide details:		

CERTIFICATION

I, THE UNDERSIGNED (NAME)

CERIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS CORRECT.

I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) The highest acceptable tender will be used to determine the accurate system once tenders are received.
- c) The maximum points for this tender are allocated as follows:

	POINT S
PRICE	80
SPECIFIC GOAL POINTS	20
Total Points For Price and Specific Goal Points	100

1.3 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.4 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{min} = Price of lowest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of

this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

The specific goals allocated points in terms of this tender	Number of points Allocated on 80/20 system
51% Black-owned enterprises	05
100% Women-owned enterprises	05
100% Youth-owned enterprises	05
Where the enterprise head office or primary place of business is located within O.R. Tambo District.	05

The following documents shall be submitted to prove compliance with the above Specific Goals where claimed:

5. DECLARATION WITH REGARD TO COMPANY/FIRM

5.1. Name of company/firm.....

5.2. Company registration number:

5.3. TYPE OF COMPANY/ FIRM

Partnership/Joint Venture / Consortium

One-person business/sole propriety

Close corporation

Public Company

Personal Liability Company

(Pty) Limited

Non-Profit Company

State Owned Company

[TICK APPLICABLE BOX]

5.4. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that

the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) Forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

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Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website(www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	<p>Yes</p> <input type="checkbox"/>	<p>No</p> <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	<p>Yes</p> <input type="checkbox"/>	<p>No</p> <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	<p>Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?</p>	<p>Yes</p> <input type="checkbox"/>	<p>No</p> <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	<p>Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?</p>	<p>Yes</p> <input type="checkbox"/>	<p>No</p> <input type="checkbox"/>

CONTRACT NO.: ORTDM SCMU 57-25/26 - APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)

Item	Question	Yes	No
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.7.1	If so, furnish particulars:		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME) CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a. take all reasonable steps to prevent such abuse;
 - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- 4 This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

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² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

PROJECT NO.: ORTDM SCMU 57-25/26

APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS).

in response to the invitation for the bid made by:

O.R. Tambo District Municipality

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:

_____ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this invitation, based on their qualifications, abilities or experience; and

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- (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

MBD 9

6. The bidder has arrived at the accompanying quotation independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
- (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid, which does not meet the specifications and conditions of this invitation; or
 - (f) submitting a bid with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the bid.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting

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business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature

Date

Name of Bidder

Position

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

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THE CONTRACT

SECTION 1: THE SCOPE OF WORK

2. OBJECTIVE

The O. R. Tambo District Municipality hereby requests a suitably qualified and reputable service provider to supply, implement, and support an audit information system at O.R. Tambo District Municipality for 36 months (3 years)

The objectives of the proposed Audit Information System are to:

2.1 Digitally enable and automate the full internal audit lifecycle

To implement a system that supports end-to-end internal audit processes, including audit planning, risk assessment, execution, reporting, follow-up, and performance monitoring, in line with the Global Internal Audit Standards and public-sector best practices.

2.2 Strengthen risk-based assurance and combined assurance processes

To provide structured functionality that supports risk-based internal auditing and enables effective coordination, consolidation, and reporting of combined assurance across management, internal audit, audit committees, and external assurance providers.

2.3 Improve compliance monitoring and audit documentation management

To ensure secure, centralized storage and management of audit working papers, evidence, findings, and management action plans, supporting compliance with applicable legislative, regulatory, and governance requirements.

2.4 Enable continuous and integrated auditing capabilities

To transition the Municipality from periodic, manual audit processes to a continuous, risk-driven, and integrated audit approach through real-time tracking, alerts, and automated workflows.

2.5 Enhance audit quality, consistency, and standardisation

To promote consistent application of internal audit methodologies, templates, and approval workflows, thereby improving audit quality, transparency, and defensibility of audit outcomes.

2.6 Improve audit reporting, oversight, and decision-making

To provide management, the Audit Committee, and Council with reliable, timely, and accurate audit dashboards and reports to support informed decision-making and effective oversight.

2.7 Strengthen accountability and follow-up on audit findings

To enable systematic tracking and monitoring of management action plans,

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corrective actions, and deadlines, ensuring timely resolution of audit findings and improved organisational accountability.

2.8 Enhance system security, audit trails, and data integrity

To ensure that all audit activities, records, and changes are logged, traceable, and protected through robust access controls and audit trails, supporting integrity, confidentiality, and audit readiness.

2.9 Increase operational efficiency within the Internal Audit Function

To reduce reliance on manual processes, spreadsheets, and paper-based records, thereby improving productivity, reducing duplication, and optimising use of audit resources.

3 SCOPE OF WORK

3.1 System Overview

- Risk and Security Management – IT Compliance Certificate, IT Risk Management, IT Vendor Management, and Enterprise Risk Management.
- Audit and Controls Management – Audit Management, Control Management, ACL Analytics, etc.
- Governance and Board Management – Board Management, Entity and Subsidiary, Compensation and GovIntel.
- Diversity and Sustainability Management – Carbon Accounting, Climate Leadership, Market Intelligence, and Board Diversity.
- Ethics Compliance Management – Policy Management, C&A Training, 3rd Party Management and Risk Intelligence Data.

Analytics, Monitoring, and Control Engine

Deliver automated analysis of virtually any data, reduce manual work, build actionable insights, and continuously monitor results, expanding coverage while saving both time and money.

Pre-Building and Customisable Reporting Template

Access to best practice templates developed with industry thought leaders so reporting can easily provide council, committees, and executives insight and clarity on risk in a clear, consistent format.

Secure and Private Generative AI

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Take risk management to new heights with cutting-edge generative AI on the world's most trusted and secure platform. The AI must be developed to not only supercharge public data insights but also be designed for privacy and security needs.

Compliance Management Process

Identifying authoritative documents

- Import standards and regulations
- Manually add standards and regulations

Interpreting and rationalising requirements

- Identify applicable requirements
- Map controls to requirements
- Rationalise controls and requirements

Documenting and testing controls

- Create or update frameworks and projects
- Document control design and effectiveness
- Capture Issues

Demonstrating compliance progress

- Track compliance progress
- Generate a summary report

Internal Audit Process

Planning

- Developing an Assurance Plan
- Documenting the Audit Background
- Documenting Audit Objectives
- Documenting Scope of Audit
- Capturing of Planning Files (e.g., APM, Notification Letter, Budget Info)
- Identifying Processes
- Capturing the Overview and Narrative

Fieldwork

- Identify & Assess Risks & Controls
- Conduct Walkthroughs
- Define Test Plans

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- Perform Testing
- Identify Exceptions

Reporting

- Issue Draft Report
- Management Responses Captured
- Issue Final Report

Follow-up & Remediation

- Creating Actions
- Tracking Issues
- Escalations

ACL Analytics

Create project and import data – the step of:

- Creating a new project
- Choosing the data source
- Defining the field types
- Importing the data

Data integrity – the step of:

- Confirming the completeness of data
- Confirming the accuracy of data
- Preparing the data for analysis

Analysis – the step of:

- Performing the analysis
- Identifying exceptions
- Filtering data
- Configuring functions and commands on an ad-hoc basis

Results – the step of:

- Tabularising the analysis results
- Visualising the result of the data

Enterprise Risk Management Process

Risk identification

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- Model your business structure and objectives
- Add risks to risk profile
- Define risk attributes

Risk assessment

- Develop risk scoring criteria
- Assess inherent risk
- Conduct risk workshops

Risk prioritisation

- Assign a risk to a state (e.g., emerging, deferred, accepted)
- Filter and organize risks
- Visualise risks

Risk response

- Define risk treatments
- Assess residual risk
- Scope process-level risks and controls
- Test Controls
- Integrate data from control testing

Risk reporting and monitoring

- Track assurance
- Monitor metrics
- Download reports

3.2 Detailed Specification/Functionality

The municipality requests service providers to provide the following in the solution:

- Supply the fully integrated Audit System with a data analytics Cloud-Based Software System where data is hosted in South Africa.
- Provide 11 licenses for Internal Audit as per access rights to be detailed during implementation.
- Full Implementation of the system (including customization, development/ configuration).
- Maintenance and support of the system for a period of 3 years. In your proposal, detail how maintenance and support for a period of 36 months will

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be carried out, and detail call-out costs per hour and rates per KM for travelling for onsite support.

- Data Migration and information from Excel/Word documents currently used on SharePoint to the new system.
- System Testing and securing approvals required before go-live.
- Provide Comprehensive Training on the Internal Audit System to all system users.
- Provide resources as part of the service provided that will allow for self-paced refresher training, separate from training provided as part of the implementation.

- Service Level Agreement to be signed by the municipality and the bidder before project commencement.
- Service provider must be a certified reseller, approved partner, or owner of the proposed system.
- The duration of the license agreement will be for a period of 3 years.
- Service Provider must detail the physical address of their functioning office or offices in South Africa.

Solution Details:

3.2.1 Internal audit software with data analytics

3.2.1.1 System configuration, integration, and capabilities

- Must support the entire Internal Audit life cycle.
- The system should be compatible and flexible so that it can be integrated with the Municipality's systems (existing Solar system and any other systems that may require exchanging of data for the Municipality) for sharing of any required information to different departments, i.e., Finance, SCM, HR, and Payroll
- The solution should be cloud-based.
- Complement the existing ICT infrastructure and security standards of the Municipality, both internal and cloud environment.
- Compatibility with Microsoft Office products: Office 365.

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- Support Microsoft Windows operating systems.

- Provide multiple security levels in the application that allow for separation of duties.

3.2.2 Audit management

3.2.2.1 Audit Planning

- Ability to create an Audit Universe and develop an annual operational plan based on risk assessments or other criteria.
- Provide budgeting support for audit plans that will report on deviations from projected to actual project time.
- Create a draft and final plan of the yearly audit schedule.

3.2.2.2 Electronic Workpapers - Ability to record the following information associated with each audit project:

- Ability to customize/configure the system to meet the Municipality's audit methodology.
- System / Process description/walkthroughs.
- Provide flexibility to add/delete/modify audit steps in standard audit programs.
- Audit programme (Objectives, Risks, Controls, and Audit procedures/tests).
- Evidence obtained in performing audit testing, including attaching scanned documents and annotating documents (Word, Excel, PowerPoint, and PDF) with standard tick marks/comments from within the application.
- Must provide two-way cross-reference between documents, and support point-to-point hyperlinks for Word, Excel, PowerPoint, and PDF files.
- Results from tests (i.e., raising of findings).
- Assign action plans to the responsible person for implementation and the implementation date.
- Recommendations.
- Management responses and agreed action plans for exceptions/observations reported.
- Audit review and sign-off.
- Review notes and team correspondence.
- Ability to write review notes with links to targeted work papers.

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- Ability to assign a specific audit step to an individual auditor.
- Ability to print completed work papers, review notes, audit programs, and other electronic documentation created within the system for backup purposes.
- Allow for search capabilities within audit findings, projects, and the document library.
- Ability to assign a severity rating to findings.

3.2.3 Audit Reporting

- Provide standard reports for tracking of audit planning, project tracking, outstanding issues.
- The solution should include template working programs, including controls and testing procedures.
- The solution should include functionality allowing for the archiving and roll-forward of audit engagements.
- Consolidated reporting dashboards for the executive management and governing structures at a consolidated and combined assurance level.
- Central point for uploading Audit evidence.
- Customizable reports.
- Visual aids and transparency in reporting.

3.2.4 Audit Follow-up and Findings Tracking

- Must provide an online portal or reporting option that allows management to respond directly to findings/queries raised in the system to be automatically populated in the system.
- Allow for client satisfaction surveys to be generated and sent to auditees, allowing them to complete the questionnaire online and feedback to be recorded.
- Ability to track and report on issues in a variety of ways, including audit projects, audit manager, or departmental area.
- Notify the relevant audit clients on action plans that are due for implementation.
- Allow internal audit to generate a report of the status of implementation of the action plans (Implemented and in-progress)

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- Track and automatically follow up on all pending findings based on action/implementation, dates as agreed with management on the audit report, and by sending out reminder e-mails.
- Allow management to upload evidence for implemented action plans.
- Generate reports of open items (findings not resolved, partially resolved, resolved), and repeat findings, statistical summaries, etc.
- Allow the capture and monitoring of audit findings not raised only by the internal audit team but also by external parties, e.g., Auditor General.

3.2.5 Time Reporting

- Ability to capture and track time for chargeable activities, e.g audit projects, training, committee meetings, etc. and non-chargeable activities e.g., annual leave. Allow for comments to be included with the non-chargeable activities.
- The ability to report on actual versus budgeted time.
- Ability to generate administrative reports

3.2.6 Document Library - Must provide an indexed and searchable repository for:

- Standard audit programs including Tests and controls,
- Provide a set of standard reports that can be generated in a single click.
- Allow for the creation of custom reports.
- Ability to export the reports, both standard and custom, in a variety of formats (Word, Excel, and PDF)

3.3 Data analytics and continuous auditing/monitoring

The system should allow for the following capabilities or functionality:

- Import of data, not only from file-based data sources such as Excel, CSV, etc., but also be able to directly connect to systems or data-based. The connection should be read-only.;
- Data analysis functionality should include, but not be limited to:
 - Joining/Relating data tables.
 - Filtering.

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- Creation of calculated fields for recalculation testing and comparisons.
 - Statistical analysis of data, including summarization, classification, high, low, and mean value identification.
 - Identification of gaps.
 - Identification of duplicates; and
 - Sampling of data.
- Functionality to download the results of testing to various formats such as Excel, CSV, etc., or incorporate the testing into audit working papers.
 - Testing should be conducted from either the User Interface or through scripting.
 - The ability to automate tests performed to execute on a monthly, weekly, daily, or set scheduled basis.
 - Create visualizations of testing performed.
 - Create and share dashboards of testing performed for use by the Audit team or to share with Municipal Management.
 - Functionality to allow for the follow-up of results of testing and the upload of supporting documentation.
 - The ability to log all analytics procedures performed for reference.
 - **Cloud Hosted Solution** - to secure access to a custom environment available via the web. Cost-effective cloud hosting provides a powerful and stable environment without the burden of deploying and maintaining software or the associated infrastructure.
 - **Availability** - data is available when needed by the municipality, and information will reside on managed servers. Municipality employees access audit programs, work papers, recommendations, and other data securely through the web. Allows support to remote and local teams with the same flexible, stable environment. Updates to current software releases are

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automatically applied, giving access to the latest features without having to request the ICT department's upgrade windows.

- **Secure Solution** - Information is protected from physical risks and unauthorized access. Industry-standard firewall, backup, and data centre security technologies and processes are in place to keep data available and secure.
 - Each customer has a separate database with individual user accounts and passwords. Municipal data belongs to the municipality and can be handed over if the municipality later choose to host the application on-prem or migrate to other service provider.
 - Access to municipal data is secured by proven technologies.
 - Access is secured from the Internet using industry-standard firewall technology at both the application layer and the data layer.
 - All traffic to the hosted software site is secured using TLS (SSL) encryption protocols.
 - The hosted systems are operated under the controls, security, and audit process of the SOC 2, Type II hosting facility.
 - System availability is constantly monitored with automatic notification of outages to the service provider support team.
 - All systems are designed to provide 99% or greater availability to customers.
 - System data is backed up daily, stored off-site, and retained for two weeks.
 - More extensive backup system options must be available with municipal contract terms.
 - Historical data is stored live in the system software product, allowing the municipality to maintain as much historical data as necessary throughout the term of the contract.
 - Details of the physical security methods and disaster recovery plans must be available upon request once an appropriate nondisclosure agreement has been completed.
 - HIPAA Hosting Solution

- **Hosting Support** - Hosting clients have full access to the system support team to assist with general and technical questions about using the solution suite. All systems must be designed to provide 99% or greater availability to customers using the system Hosted Software Solution. Support Service Commitment must be attached with the bid.

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Support Desk Service SLA - Business Hours

SLA	Initial response	Updates	Target resolution
Priority 1	2 hours	Every 4 hours	16 hours
Priority 2	8 hours	Every 6 hours	32 hours
Priority 3	16 hours	Every 24 hours	Best endeavours
Priority 4	32 hours	Every 32 hours	Best endeavours

SLA Severity criteria

		IMPACT				
		CRITICAL	HIGH	MEDIUM	LOW	
		All users affected	High number of users affected	A few users affected	Isolated or limited impact	
URGENCY	CRITICAL	<ul style="list-style-type: none"> Loss of service Corruption of data Security compromised 	P1	P1	P2	P2
	HIGH	<ul style="list-style-type: none"> Performance degradation A primary feature failure A usability issue so severe, renders a primary feature unusable Loss of ability to update data 	P1	P2	P3	P3
	MEDIUM	<ul style="list-style-type: none"> A secondary or infrequently used function to produce incorrect results The display of an unexpected error message but work can continue 	P2	P3	P3	P4
	LOW	<ul style="list-style-type: none"> Information request Cosmetic display issues Move, change, add or delete Usability questions 	P3	P4	P4	P4

- Licenses - Annual or Multi-Year Licensing** Options for yearly or multi-year licenses to ensure continuous protection and **scalable licensing** which will have an ability to adjust the number of licenses as the municipality grows or requirements change.

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- **Network Architecture**
 - Network Redundancy
 - HTTPS Encryption
 - DDoS Detection
 - Web Application Firewall
 - Data Loss Prevention (DLP)
 - Multi-Factor Authentication (MFA)

- **Logical Access**
 - Account Provisioning
 - Account and Password Policy
 - Revalidation and Revocation

3.4 Implementation Considerations

- Stakeholder Engagement: Council, Management, and Employees
- Training & Change Management: Staff onboarding and system usage training
- Phased Rollout: Pilot phase followed by full deployment
- Support & Maintenance: SLA with service provider for ongoing support.

3.5 Project Implementation

- Development of Risk Analysis
- Project charter
- User standard operating procedure setup and training
- Installation, Configuration, and Testing of the equipment
- Full System Training to Internal Audit users and ICT Administrator / Technicians
- Project reviews
- Labour and call-out costs
- Accommodation

3.6 MAINTENANCE SERVICES

Maintenance of the system should cover the following:

- 3.6.1** The service provider must render maintenance of the system for the subsequent 36 months every quarter.
- 3.6.2** The service provider must include all company contact information (address, contact person(s), telephone (regular hours and emergency after hours, and email addresses).
- 3.6.3** The successful service provider shall provide support, repairs, and maintenance (proactive and reactive) directly after completion and handing over of the installation and is expected to respond to logged calls within three (3) hours.
- 3.6.4** Perform quarterly reports and meetings with the municipality.
- 3.6.5** Perform repairs in case of breakdowns and provide spares and all necessary items to restore services.
- 3.6.6** Municipal network infrastructure to be maintained by the municipality.
- 3.6.7** Firmware Updates: Ensuring devices run the latest firmware for security and performance.
- 3.6.8** System Updates: Applying patches and updates to the equipment.
- 3.6.9** Bug Fixes: Resolving software errors or glitches affecting functionality.
- 3.6.10** Performance Optimization: Ensuring the system runs efficiently with minimal downtime.
- 3.6.11** Database Maintenance: Cleaning, indexing, and optimizing the system database.
- 3.6.12** Access Control Audits: Reviewing user roles and permissions to prevent unauthorized access.
- 3.6.13** POPIA Compliance Checks: Ensuring personal data is handled according to South African privacy laws.
- 3.6.14** Incident Response: Support in case of data breaches or system compromise.
- 3.6.15** Helpdesk Services: Providing technical support for system users.
- 3.6.16** Training Refreshers: Periodic training for ICT and Internal Audit on system features and updates.
- 3.6.17** Documentation Updates: Keeping user manuals and SOPs current.
- 3.6.18** Service Level Agreement (SLA) Compliance: Ensuring the service provider meets agreed-upon uptime, response time, and resolution time targets.
- 3.6.19** Reporting: Monthly or quarterly maintenance and performance reports.

3.7 QUALITY STANDARDS

- 3.7.1** The delivery of services at O.R. Tambo District Municipality shall be carried out with the best quality and to a high standard of workmanship.
- 3.7.2** Data centre equipment products supplied to the O.R. Tambo District Municipality should be certified and accredited by the equivalent body.
- 3.7.3** Prevailing industry norms and best practices shall carry out all work.
- 3.7.4** Conform to all relevant SANS standards, OHS Act and Regulations, Sectoral determination, and all other Legislation that might be relevant to the Contract and the execution thereof.

3.8 TESTING AND COMMISSIONING

- 3.8.1** The successful service provider shall conduct testing in advance before final testing to confirm if the system is working and the installation was done per the terms of reference.
- 3.8.2** The service provider shall notify O.R. Tambo District Municipality in writing after the completion of the installation and testing.

3.9 TRAINING AND MANUALS

- 3.9.1** Detailed training for the operation of the system to be provided to the O.R. Tambo District Municipality's personnel.
- 3.9.2** Training manuals, Standard Operating Procedures (SOPs), and system network spreadsheet for the system and infrastructure should be supplied after the completion of the project.

3.10 PROJECT REPORTING

- 3.10.1** The successful service provider must provide a detailed project plan with timelines specifying acquisition of the equipment, installation, test, commission, and project management. The project shall be implemented per the terms of reference.

3.11 SECURITY BACKGROUND CHECKS

O.R. Tambo District Municipality reserves the right to conduct a security background check with the State Security Agency (SSA) and Private Security Industry Regulatory Authority (PSIRA) in respect of the service providers, the Directors, and staff.

3.12 GENERAL

- 3.12.1** Demonstrate experience and expertise in data centre and compliance with applicable Laws and Regulations.
- 3.12.2** The service provider must provide all equipment, materials, labour, and transport to execute the project comprehensively.
- 3.12.3** The service provider will be responsible for providing staff who are sufficiently skilled and qualified for the successful execution of the works.
- 3.12.4** Provide quoted prices which are inclusive of all items (e.g., supply, delivery, installation of equipment, maintenance, labour, and transport costs, etc.)
- 3.12.5** Service providers are required to indicate how the proposed solution will be provisioned utilizing a detailed architecture diagram and description.
- 3.12.6** The audit logging capabilities must be protected, and only authorised accounts can access the audit logs.
- 3.12.7** The proprietary right concerning copyright, patents, and any other similar rights that may result from the service rendered by the service provider shall belong to O.R. Tambo District Municipality.

12. BRIEFING SESSION

- 12.1** It is recommended that a compulsory on-site briefing session be held as part of the tender process at O.R. Tambo District Municipality's Head Office.

SECTION 2: PRICING SCHEDULE

Pricing instructions:

- (i) The bidder's price offer shall be valid for 90 days from the closing date of this tender, or for such extended period as may be requested by the municipality and accepted by the bidder.
- (ii) The rates and prices submitted by the bidder must be entered into the pricing schedule below.
- (iii) No deviations from the pricing schedule will be permitted, except where indicated separately in the Schedule of Variations from Goods and Services.
- (iv) The bid price must be inclusive of VAT, where the bidder is a registered VAT vendor.
- (v) Bidders must provide rates and prices that are fixed for the duration of the contract and not subject to adjustment except as provided for in the conditions of the contract.**
- (vi) Should there be a discrepancy between the total bid amount in the pricing schedule, and that in the form of offer, the price in the form of offer will take precedence. Where there is a discrepancy between the amount in figures and the amount in words, the amount in words will govern.

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Name of bidder

.....

Signature

.....

Bidder's stamp

.....

Date

ANNEXURE C: PRICING

No	Description	Quantity	Unit Price	Year 1	Year 2	Year 3
1	Audit Information System / Software Licenses	Rate per person	R	R	R	R
2	Implementation of the system by the solution owner	1	R	R		
3	On-site implementation of the Project	1	R	R		
4	Training of personnel by the solution owner	Rate per person	R	R		
5	Maintenance and Support	36 months	R	R	R	R
Sub Total Price excluding VAT				R	R	R
VAT at 15%				R	R	R
Total Price including VAT				R	R	R
Total Cost of Contract for Three Years, Including VAT				R		

<p>NAME OF BIDDER:</p> <p>.....</p> <p>TOTAL PRICE QUOTE:</p> <p>.....</p>
--

Approved/Not Approved by

SECTION 3: FORM OF OFFER AND ACCEPTANCE

PART 1 (OFFER TO BE COMPLETED BY THE BIDDER)

1. O.R. Tambo District Municipality has solicited offers to enter into the following contract:

APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)

2. I, the Bidder, hereby undertake to supply and deliver all or any of the goods and/or works described in the attached bidding documents to O.R. Tambo District Municipality in accordance with the requirements and specifications stipulated in bid number **ORTDM SCMU 57-25/26** at the price/s quoted. My offer/s shall remain binding upon me and open for acceptance by the Municipality during the validity period indicated and calculated from the closing time of bid.
3. The following documents shall be deemed to form and be read and construed as part of this Agreement:
 - (i) This Bid document, namely -
 - The Scope of Work;
 - The Pricing Schedule;
 - This Form of Offer & Acceptance;
 - (ii) Bidder's Tender Proposal;
 - (iii) The General Conditions of Contract;
 - (iv) The Special Conditions of Contract (if any);
 - (v) Service Level Agreement concluded by the appointed bidder and the Municipality (if any).
4. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
5. I accept full responsibility for the proper execution and fulfilment of all obligations and

CONTRACT NO.: ORTDM SCMU 57-25/26 - APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, IMPLEMENT, AND SUPPORT AUDIT INFORMATION SYSTEM AT O.R TAMBO DISTRICT MUNICIPALITY FOR 36 MONTHS (3 YEARS)

conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.

- 6. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

- 7. I confirm that I am duly authorized to sign this contract.

The **TOTAL BID PRICE AS A PERCENTAGE (%)**, inclusive of value-added tax (where applicable) is

.....
.....
.....
..... Percent (in words); %
(in figures)

This offer may be accepted by the authorised O.R. Tambo District Municipality representative signing the acceptance part of this form of offer and acceptance, and returning one copy of this document to the tenderer before the end of the period of validity stated in the tender conditions, whereupon the tenderer becomes the party named as the appointed service provider in terms of the conditions of contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES: 1
2
DATE:

FAILURE BY THE BIDDER TO COMPLETE THIS FORM IN ITS ENTIRETY INCLUDING SIGNING THE FORM SHALL DISQUALIFY ITS BID.

PART 2 (ACCEPTANCE TO BE COMPLETED BY O.R. TAMBO DISTRICT MUNICIPALITY)

By signing this part of the form of offer and acceptance, the Municipality accepts the bidder’s offer. In consideration thereof, the Municipality shall pay the appointed supplier the amount due in accordance with PART 1 of this offer and acceptance. Acceptance of the bidder’s offer shall form an agreement between O.R. Tambo District Municipality and the bidder upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

1. I..... in my capacity as
 accept your bid under reference number
 dated..... for
 the supply of the goods and/or works indicated hereunder and/or further specified in the annexure(s).

2. An official order indicating delivery instructions is forthcoming.

3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

ITEM	PRICE (ALL APPLICABLE TAXES INCLUDED)	BRAND	DELIVERY PERIOD	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)
				Not applicable	Not applicable

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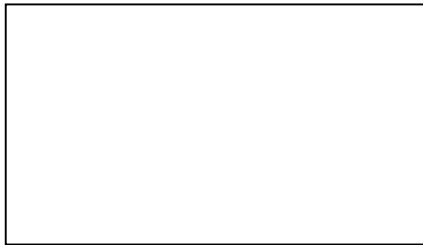
4. I confirm that I am duly authorised to sign this contract.

SIGNED AT ON

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP



WITNESSES	
1
2
DATE:	

SECTION 5: GENERAL CONDITIONS OF CONTRACT

The contract between the Municipality and the appointed bidder will be administered in terms of the **General Conditions of Contract 2010 (National Treasury)**.

**GOVERNMENT PROCUREMENT:
GENERAL CONDITIONS OF CONTRACT
July 2010**

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

General Conditions of Contract

1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 **“Closing time”** means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 **“Contract”** means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference

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therein.

- 1.3 **“Contract price”** means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 **“Corrupt practice”** means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 **“Countervailing duties”** are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 **“Country of origin”** means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 **“Day”** means calendar day.
- 1.8 **“Delivery”** means delivery in compliance of the conditions of the contract or order.
- 1.9 **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.
- 1.10 **“Delivery into consignees store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 **“Dumping”** occurs when a private enterprise abroad market its goods on own initiative in the RSA
at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 **”Force majeure”** means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 **“GCC”** means the General Conditions of Contract.
- 1.15 **“Goods”** means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 **“Imported content”** means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether

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by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

- 1.17 **“Local content”** means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 **“Manufacture”** means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 **“Order”** means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 **“Project site,”** where applicable, means the place indicated in bidding documents.
- 1.21 **“Purchaser”** means the organization purchasing the goods.
- 1.22 **“Republic”** means the Republic of South Africa.
- 1.23 **“SCC”** means the Special Conditions of Contract.
- 1.24 **“Services”** means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 **“Written”** or **“in writing”** means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 3.13 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 3.14 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 3.15 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

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3.16 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

Standards

3.17 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

4 Use of Contract Documents and information; inspection.

5.1 The supplier shall not, without the purchaser's prior written consent disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any

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part thereof by the purchaser.

7. Performance Security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

(b) a cashier's or certified cheque.

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage

during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during

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transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental Services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;

(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;

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- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is

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required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

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- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract Amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

- 21.4 The right is reserved to procure outside of the contract small quantities or to have

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minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

(b) if the Supplier fails to perform any other obligation(s) under the contract; or

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(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction;
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

30.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

30.5 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) the purchaser shall pay the supplier any monies

28. Limitation of liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

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(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing Language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable Law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

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32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.