ALEXKOR
SOC LIMITED
(Reg. No. 1992/006368/30)
Incorporated by Act No 116 of 1992

ALEXKOR RMC JV

Orange Road
Private Bag X5
ALEXANDER BAY
8290

Tel. : +27 (027) 831 8300
Fax : +27 (027) 831 1910

RMC
Richtersveld Mining Company
(Reg. No. 2006/034807/07)

RFQ No: 43/2026-2027 **Date:09 November 2026**

REQUEST FOR QUOTATION: Appointment of a service provider to provide an online diamond bidding system

Alexkor RMC JV diamond sale from 26 to 30 November 2026

Dear Sir/Madam,

1. Alexkor requests your price quotation proposal for the item(s) specified in this request for quotation (RFQ).

2. Your quotation proposal should be received on or before **20 November 2026 10H00** to the email below.

   Email address: tenders@alexkor.co.za

3. Quotation(s) proposal should be sent by email to the address given above.

3.1. It is the exclusive responsibility of the bidders to ensure that the email containing the quotation reaches the above address before the time and date indicated in paragraph 2. Proposals/quotations received after the above-mentioned closing time or deadline will be rejected.

4. Quotations should remain valid for a period of 60 days after the deadline date specified for submission.

5. Quotation(s) should be sent by completing the price schedule below, but the terms and conditions specified in the RFQ will take precedence over any terms and conditions stated in your quotation.

6. Quotations shall give a comprehensive description of the proposed service and or items supplied.

7. **The rates quoted should be fixed for the duration of the agreed period and should not be subject to adjustment on any account.**

8. The purchaser will award the contract to the bidder whose quotation has been determined to be substantially responsive to the stated RFQ requirements.

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8.1 Notwithstanding the above, Alexkor RMC PSJV reserves the right to accept or reject any quotation(s) and to cancel the bidding process or reject all quotation at any time prior to the award of the contract.

9. The normal payment terms of Alexkor RMC PSJV is 30 days upon satisfactory delivery of goods or services and acceptance thereof by Alexkor RMC PSJV.

10. The successful provider will be the one scoring the highest points.

11. No quotations will be considered from persons in the service of the state.

12. Bidders will be evaluated using the following criteria:

EVALUATION STAGES WILL BE FOLLOWED:

1. SUBMISSION OF MANDATORY DOCUMENTS (SEE BELOW)
2. FUNCTIONALITY ASSESMENT (SEE BELOW)
3. THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2022 WILL BE APPLIED AND THE 80/20 PREFERENCE POINTS SYSTEM WILL BE APPLICABLE

POINTS FOR PRICE: 80 POINTS

SPECIFIC GOALS: 20 POINTS

TOTAL POINTS: 100 POINTS

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The specific goals allocated points in terms of this tender	Source document required as evidence	Number of points allocated (20)
Black owned (51% or more black ownership)	BBBEE certificate/ Sworn Affidavit	6
Black women(51% or more women ownership)	BBBEE certificate/ Sworn Affidavit	4
Black youth (51% or more youth ownership)	BBBEE certificate/ Sworn Affidavit	3
People with disability(20% or more disabled people ownership)	Doctor's Letter	2
Locality:Namakwa area- 5 points Northern Cape-3 points Other Province-2 point	Proof of business address/CSD Report	5
TOTAL		**20**

13. Failure on the part of a tenderer to submit proof or documentation required in terms of this RFQ to claim points for specific goals with the request for quotation, will be interpreted to mean that preference points for specific goals are not claimed.

14. We look forward to receiving your quotation and thank you for your interest in supplying/servicing Alexkor RMC PSJV

Scope

2.Purpose and scope of work

The appointment is for the online bidding system only, together with the technical access, testing, support and audit deliverables necessary to use that system. Alexkor RMC JV retains responsibility for conducting the sale and making all commercial sale decisions.

2.1 Required platform functions

Create and configure the Alexkor RMC JV sale; upload and amend lot descriptions and supporting information.

Allow designated Alexkor RMC JV administrators to approve, restrict or revoke bidder access and configure the approved bidding rules.
Accept bids only from approved bidders; record the correct bidder, lot, bid value and accurate system timestamp.

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Protect bid confidentiality and enforce the configured opening and closing times.
Produce accurate lot results and export lot records, complete bid histories, results and audit records. Suppliers must explain the treatment of revised bids, withdrawals where permitted, equal bids, bids submitted close to closing, automatic extensions and outages. All settings must follow rules approved by Alexkor RMC JV.

2.2 Availability and technical support

Confirm availability for 26–30 November 2026, including the weekend, with pre-sale setup and testing access. State support hours, named escalation contacts, incident response times and any planned maintenance. Technical assistance does not authorise the provider to administer the sale.

2.3 Existing viewing facility and exclusions

Alexkor RMC JV already has a facility for showcasing the goods and conducting physical viewings. The service provider's facility will not be used. No premises, venue or viewing-facility charges may be included.

The appointment excludes diamond sorting, grading, valuation, marketing, buyer sourcing, buyer due diligence or approval on behalf of Alexkor RMC JV, sale administration, reserve-price decisions, invoicing, payment collection, physical showcasing, storage, physical security, handling, transport and delivery of diamonds.

2.4 Information supplied by Alexkor RMC JV

Alexkor RMC JV will provide approved lot information, designated administrator details, approved bidder information and the sale rules and times required for configuration. The supplier must disclose platform capacity limits and any assumptions about numbers of lots, bidders, users, bids or storage.

3 Mandatory technical requirements

Each requirement below is mandatory. Complete the compliance schedule in Section 10 and provide supporting evidence. Disclose limitations and dependencies explicitly.

M1 Availability

Confirm platform availability for 26–30 November 2026, including the weekend, setup and testing access, technical support hours and fault escalation.

M2 Exclusive sale administration

Only named Alexkor RMC JV users may routinely administer its sale, manage lots, approve bidders and configure settings. Provider personnel and other clients must have no routine administration rights over this sale.

M3 Privileged access

Disclose infrastructure or privileged access capable of affecting the sale. Restrict, monitor and log such access. Exceptional intervention affecting the sale requires prior written Alexkor RMC JV authorisation. Undetected alteration of bids or audit records must be prevented.

M4 Secure bidding and results

Restrict bids to approved users, protect confidentiality, record bids accurately, apply approved bidding rules and closing times, and produce accurate results. Bid records must not be silently overwritten.

M5 Sale audit trail

Provide a complete, tamper-evident and exportable record of setup, bids, changes, closing and post-sale activity, including privileged interventions, as specified in Section 4.

M6 System audit report

Provide the latest available audit or independent assurance report applicable to the offered system, with scope, assessor, report date, system/version, findings and corrective-action status. Secure confidential access during evaluation is acceptable.

M7 Data access and exports

Provide readable exports of lot records, complete bid histories, results and audit records. State export formats, post-sale access duration, retention and deletion arrangements. Restrict data access to authorised users.

M8 Functionality test

Provide a test environment or demonstration sale, technical assistance, documented results, defect correction and retesting before Alexkor RMC JV's written acceptance for live use. Include these costs in the quotation.

4. Administration data control and audit deliverables

4.1 Administration and confidentiality

Alexkor RMC JV will designate administrator accounts and permissions. Individual accounts are required. Describe authentication controls and the availability of multifactor authentication. A shared platform is acceptable only if other clients cannot access, administer or view confidential Alexkor RMC JV sale information.

Alexkor RMC JV retains ownership of its uploaded data and resulting sale records; the provider retains ownership of its pre-existing platform. Sale information may not be used or disclosed for unrelated purposes. Explain hosting, access restrictions, post-sale retention and deletion procedures.

4.2 Sale audit trail

The system-generated audit trail must identify the timestamp and time zone, user or system identity, action and affected record. It must cover access and bidder permission changes, lot amendments, bids and permitted bid revisions, sale settings, opening and closing, results changes and privileged interventions. Record previous and new values where applicable. The provider must explain how unauthorised alteration or deletion is prevented or detected.

4.3 System audit report

The system audit or independent assurance report must address access and privileged controls, bid integrity, audit logging, and availability or recovery. Identify the system and period covered, assessor, findings, corrective actions and outstanding issues. A transaction report generated from the sale does not satisfy this requirement.

Deliverable	Required timing
System audit report or secure evaluator access	With quotation or available during evaluation
Sale audit trail access and export	Available to authorised users during the sale; complete final export within 2 working days after closing
Lot data complete bid history and final results	Within 2 working days after closing
Technical incident record	Prompt notification during the sale; final record with exports, including confirmation if no incidents occurred
Post-sale access	Supplier to specify duration in quotation

System results do not constitute approval of a sale or award to a buyer. Commercial approval remains with Alexkor RMC JV. Any reopening or extension of bidding following an incident requires its approval.

Pre sale functionality test and acceptance

The appointed provider must agree a test date allowing sufficient time for correction and retesting before live bidding opens on 26 November 2026. Use dummy data kept separate from live records. Alexkor RMC JV must accept the system in writing before live use.

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Test	Required outcome
Administration and permissions	Only designated Alexkor RMC JV users administer its sale; other-client access is blocked; privileged intervention is authorised and logged.
Lot uploads and changes	Data uploads accurately; amendments are traceable.
Bidder access	Approved bidders can bid; unapproved or revoked users cannot.
Bid submission and confidentiality	Bidder, lot, value and timestamps are correct; confidential information is protected.
Bidding rules	Revisions, permitted withdrawals, equal bids and extensions follow approved settings.
Opening and closing	Bidding opens and closes correctly; late bids follow approved rules.
Results and exports	Results reconcile to test bids; full bid histories and audit records export accurately.
Recovery and incident handling	Demonstrate or provide evidence of outage escalation and recovery arrangements.

The test record must show the expected result, actual result, evidence, pass/fail outcome, defect owner, correction, retest result and acceptance signature. Material defects must be corrected and successfully retested before acceptance.

6 Delivery schedule

Milestone	Timing
Availability confirmation and implementation plan	With quotation
Evidence and supplier demonstration	During evaluation
Administrator access and configuration	Before the agreed functionality test
Functionality test corrections and acceptance	Before live opening on 26 November 2026
Operational platform	26–30 November 2026 at approved times
Final exports and incident record	Within 2 working days after closing

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7 Evaluation stages and functionality scoring

Stage 1: Administrative responsiveness and mandatory requirements. Only responsive submissions proceed to functionality evaluation.

Stage 2: Functionality. Evaluate the offered system out of 100 using evidence and demonstration. A supplier must score at least 60/100, attain at least 3/5 in every criterion, and meet every mandatory requirement. Only available functionality is scored; unrelated services earn no points.

Stage 3: Price and specific goals. Evaluate qualifying suppliers under the procurement method approved and disclosed by Alexkor RMC JV. Functionality is a qualifying stage and is not added to the price/preference score.

Functionality criterion	Evidence to assess	Points
Exclusive sale administration	Sale permissions, provider restrictions and authorised privileged access	25
Audit trail and traceability	Completeness, tamper evidence, changes, timestamps and exports	20
Core bidding functionality	Lots, bidder access, bid confidentiality and accuracy, rules, closing and results	20
System audit report	Applicable report, scope, findings and corrective actions	15
Availability security and recovery	Sale availability, authentication, client separation, backup and escalation	10
Pre-sale functionality testing	Test access, checklist, schedule, corrections, retesting and acceptance	10
TOTAL	Minimum 60/100 and rating 3 or higher in each criterion	100

7.1 Rating scale

Rating	Standard
0	No response, no relevant evidence or required functionality unavailable.
1	Major gaps; most requirements are not met.
2	Partially meets requirements; material limitations remain.
3	Meets all stated requirements with adequate evidence and successful demonstration where applicable.

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Rating	Standard
4	Meets requirements with evidenced additional relevant controls that materially improve security, reliability or administration.
5	Meets requirements with substantial additional relevant benefits supported by strong verifiable evidence.

Weighted score = rating ÷ 5 × criterion weight. Example: 4/5 × 25 = 20 points. Evaluation does not replace the appointed provider's pre-sale test.

8 Pricing schedule

Provide a fixed all-inclusive quotation in rand. State all capacity limits and any user, lot, bid, transaction, licence, hosting or export charges. Mark bundled items "Included". Exclude all physical viewing-facility and other out-of-scope costs.

Item	Amount excluding VAT
Platform access for 26–30 November 2026	R _____
Setup access administrator accounts and testing	R _____
Technical platform support during the sale	R _____
Post-sale access and complete results and audit exports	R _____
Other compulsory costs — specify: _____	R _____
Subtotal excluding VAT	R _____
VAT if applicable	R _____
TOTAL INCLUDING VAT	R _____

Capacity limits and pricing assumptions: _____

Post-sale access period: _____ Proposed test date: _____

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9 Submission checklist and compliance schedule

Submit a signed quotation on supplier letterhead, completed schedules, platform name/version, authority to supply access, implementation and testing plan, technical support contacts, system audit report, sample audit export and evidence addressing each functionality criterion.

Administrative document	**Attached Yes or No**
Quotation on supplier letterhead	
Valid tax clearance certificate / SARS PIN	
Declaration of Interest Form SBD 4	
Valid B-BBEE certificate or affidavit	
CSD registration from National Treasury not older than 3 months	

The template requires the administrative documents above and states that non-submission results in disqualification. Procurement must confirm this treatment, including its consistency with the specific-goal evidence rule, before issue.

For each technical requirement state Complies, Partially complies or Does not comply, and reference supporting evidence. An unsupported compliance statement is insufficient.

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Ref	Requirement	Response and evidence reference
M1	Availability	
M2	Exclusive sale administration	
M3	Privileged access	
M4	Secure bidding and results	
M5	Sale audit trail	
M6	System audit report	
M7	Data access and exports	
M8	Functionality test	

Exceptions or qualifications: _____

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10 Supplier declaration

I am authorised to submit this quotation. The information supplied is accurate, the system is available for the specified period, and all material limitations, exceptions and compulsory costs have been disclosed. I acknowledge that Alexkor RMC JV will use its own viewing facility and only requires the online system and specified technical and audit deliverables.

Company: _____ Registration number: _____

Representative and designation: _____

Email and telephone: _____

Signature: _____ Date: _____

Yours Faithfully

.....

GMM Mr.G.Mothapo

09 November 2026

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